

Personal Identification Number 個人識別號碼

NOTIFICATION LETTER 通知信函

15 December 2025

Dear Shareholder,

Hang Seng Bank Limited (the "Bank")
– Court Meeting and General Meeting of the Bank to be held on Thursday, 8 January 2026

The Bank's Court Meeting and General Meeting will each be held in the form of a hybrid meeting at Grand Ballroom, 16/F, Hopewell Hotel, 15 Kennedy Road, Wan Chai, Hong Kong and via the respective Online Platforms, on Thursday, 8 January 2026 at 10:30 a.m. and 11:00 a.m. (or immediately after the conclusion or adjournment of the Court Meeting) respectively. Participating via the Online Platforms will allow Shareholders to view the live meeting proceedings and vote online in near real time.

The Court Meeting Online Platform will be open for Scheme Shareholders, and the General Meeting Online Platform will be open for Shareholders, to log in (see below for login details) approximately one hour prior to the commencement of the Court Meeting and the General Meeting respectively, and can be accessed from any location with internet connection using a smart phone, tablet device or computer. Shareholders should allow ample time to check into the Online Platforms to complete the related procedures. Please refer to the Online User Guide for the Court Meeting and the General Meeting at the Bank's website (<https://www.hangseng.com/en-hk/about-us/investor-relations/shareholders-meeting/online-user-guide-GM/>) for more information.

Court Meeting Online Platform website: <https://meetings.computershare.com/HangSengCourtMeeting>
General Meeting Online Platform website: <https://meetings.computershare.com/HangSengGeneralMeeting>
Shareholder number: The 10-digit shareholder reference number starting with "C" (SRN) printed under the barcode on the top right corner of this letter
PIN: the five-digit Personal Identification Number (PIN) below the SRN

Court Meeting Online Platform website
General Meeting Online Platform website
Online User Guide



Please keep the login details in safe custody for use at the Court Meeting and/or the General Meeting and do not disclose them to anyone else.

For corporate shareholders who wish to appoint representatives to attend, participate and vote at the Court Meeting and/or the General Meeting on their behalf through the Online Platform(s), please call the Bank's Share Registrar, Computershare Hong Kong Investor Services Limited at (852) 2862 8600 well in advance of the Court Meeting and/or the General Meeting for arrangements.

Yours faithfully,
Cheung Ka Ki
Company Secretary and Head of Corporate Governance

各位股東：

恒生銀行有限公司(「本行」)
— 於2026年1月8日(星期四)舉行之本行法院會議及股東大會

本行將於2026年1月8日(星期四)上午10時30分及上午11時正(或緊隨法院會議結束或延會後)，在香港灣仔堅尼地道15號合和酒店16樓合和大禮堂及透過各自的網上平台，以混合模式分別舉行法院會議及股東大會。股東透過網上平台參與法院會議及／或股東大會將可觀看會議直播過程，並以接近實時於網上進行投票。

於法院會議及股東大會分別開始前約1小時，法院會議網上平台將開放予計劃股東登入，且股東大會網上平台將開放予股東登入(請參閱下文的登入資料)。股東可使用其智能電話、平板裝置或電腦於任何可連接至互聯網的地點進入網上平台。股東應預留充裕時間登入網上平台以完成相關程序。如需更多資料，請參閱載於本行網站的《法院會議及股東大會網上用戶指南》(<https://www.hangseng.com/zh-hk/about-us/investor-relations/shareholders-meeting/online-user-guide-GM/>)。

法院會議網上平台網站：<https://meetings.computershare.com/HangSengCourtMeeting&Locale=zh-hk>
股東大會網上平台網站：<https://meetings.computershare.com/HangSengGeneralMeeting&Locale=zh-hk>
股東編號：印於本信函右上角條碼下，以字母「C」開始的十位數字
股東參考編號(股東獨有參考編號)
密碼：印於股東參考編號下方之五位數字個人識別號碼

法院會議網上平台網站
股東大會網上平台網站
網上用戶指南



請將登入資料妥為保存以留待法院會議及／或股東大會使用，請勿向任何人士透露登入資料。

如閣下為公司股東並有意委任代表透過網上平台代為出席和參與法院會議及／或股東大會並於會上投票，請儘早於法院會議／或股東大會舉行日期前致電(852) 2862 8600與本行之股份登記處香港中央證券登記有限公司聯絡安排。

公司秘書及企業管治主管
張嘉琪 謹啟
2025年12月15日

恒生銀行有限公司
Hang Seng Bank Limited
於香港註冊成立之有限公司
Incorporated in Hong Kong with limited liability