

Help reduce the environmental impact of your communications

減少發布公司通訊對環境的影響

Dear registered shareholder(s),

To reduce environmental impact, we encourage you to switch to access corporate communications regarding Prudential plc online.

The Companies Act 2006 of the United Kingdom allows the default option for receiving and accessing corporate communications (including your annual report) to be via a company's website. You now have the choice of receiving an email when your annual report and other corporate communications become available or continuing to receive a printed copy.

If you do not indicate your preference to us by 14 March 2026 corporate communications will be supplied to you by means of the website and information on accessing your corporate communications online will be posted to you at the time of the mailing.

Please refer to the back of this letter for more details.

各位登記股東：

為減少對環境的影響，我們鼓勵 閣下透過線上方式接收 Prudential plc 的公司通訊。

英國公司法 2006 允許接收和存取公司通訊（包括年度報告）預設為透過公司網站。閣下現可選擇接收年度報告及其他公司通訊發布時之電郵通知，或繼續收取印刷本。

如本公司於2026年3月14日之前尚未收到 閣下對之任何回覆， 本公司將透過網站向 閣下發送公司通訊並於公司通訊發布時提供線上存取的指示。

更多詳情請見信件背面。



Tom Clarkson
Company Secretary
公司秘書

What are your options? 你有哪些選擇？

Option 1

Elect for ecommunications

選項 1

選擇電子通信

Provide us with your email address by scanning your personalised QR code on the form overleaf or complete the form.

You will receive an email notification when your corporate communications become available online.

掃描於背面的表格中 閣下專屬二維碼提供
閣下的電郵地址或填寫表格。

閣下將於公司通訊發布時收到電郵通知。

Option 2

選項 2

Elect for paper copy

communications

選擇印刷本通訊

To continue receiving a printed copy of your corporate communications please complete the form overleaf.

如欲繼續接收公司通訊的印刷本，
請填寫背面的表格。

REPLY FORM 回條

To: Prudential plc (Stock code: 2378)
 c/o Computershare Hong Kong Investor Services Limited
 17M Floor, Hopewell Centre,
 183 Queen's Road East, Wanchai, Hong Kong

致: 保誠有限公司* (股份代號: 2378)
 經香港中央證券登記有限公司
 香港灣仔皇后大道東 183 號
 合和中心 17M 樓

(Please choose ONLY ONE of the options below) (請從以下選項中只選擇其中一項)

Option 1: Provide your email address for receipt of all future Corporate Communications# of the Company via electronic dissemination by scanning your personalised QR code

Personalized QR Code
專屬二維碼

選項 1: 掃描閣下專屬二維碼提供閣下之電子郵件地址，以接收本公司通過電子方式發布的所有未來公司通訊#

You are NOT required to return this Reply Form.

閣下無須交回本回條。

Alternatively, enter your name and email address below and send this form back using the mailing label provided at the bottom of the form

或於下方填寫您的姓名和電郵地址，並使用回條底部所提供的郵寄標籤寄回

Name of Shareholder(s) 證券持有人姓名:

Email address 電郵地址: (Note 3 / 註 3)

Option 2: I/we would like to receive a printed copy^(Note 5) of future Corporate Communications# (Please mark “✓” in the below box if applicable)

選項 2: 本人/吾等現要求收取所有未來公司通訊#印刷本^(附註 5) (如適用，請在以下方格內劃上「✓」號)

English versions only 僅英文版 / Chinese versions only 僅中文版 / Both English and Chinese versions 英文及中文印刷本

Signature(s):^(Note 1)

簽名: (附註 1)

Contact number:

聯絡電話號碼:

Date:

日期:

Notes 註:

1. Please complete all your details clearly. If your shares are held in joint names, all of the joint shareholders should jointly sign this Reply Form in order to be valid. 請清楚填妥閣下之所有資料。如屬聯名股東，則本回條須由所有聯名股東聯合簽署，方為有效。
2. Any Reply Form with no signature or otherwise incorrectly completed will be void. 任何回條若未有簽署或在其他方面填寫不正確，則本回條將會作廢。
3. If the Company does not receive a functional email address in your reply, you will be unable to receive email notifications regarding the publication of Corporate Communications#. 如本公司沒有收到閣下的有效電子郵件地址，閣下將無法收到有關發布公司通訊#的電郵通知。
4. If you provide more than one email address by QR code, email, reply form and/or other means, only the latest one email address provided will be registered. 如閣下通過二維碼、電郵、回條及/或其他方式提供多於一個的電子郵件地址，只有閣下最後提供的電子郵件地址將會被用於登記。
5. If you mark “✓” in the box in Option 2, no email address will be registered and only Corporate Communications# in printed form will be received. 如閣下在選項 2 方格內劃上「✓」號，將不會有電子郵件地址被登記，只會收取公司通訊#的印刷本。
6. For the avoidance of doubt, the Company does not accept any other special instructions written on this Reply Form. 為免存疑，任何在本回條上的特別手寫指示，本公司將不予以處理。

Unless otherwise specified, Corporate Communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its shares, including but not limited to (a) Annual Reports and Accounts; (b) Interim Reports; (c) notice of a shareholder meeting; (d) listing documents; (e) circulars and (f) proxy form. 除非另有註明，公司通訊#指本公司已發出或將予發出以供其任何股份持有人參照或採取行動的任何文件，其中包括但不限於(a)年報及賬目、(b)中期業績報告、(c)股東大會通告、(d)上市文件、(e)通函及(f)代表委任表格

PERSONAL INFORMATION COLLECTION STATEMENT

收集個人資料聲明

- (i) “Personal Data” in this statement has the same meaning as “personal data” in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong (“PDPO”). 本聲明中所指的「個人資料」與香港法例第 486 章《個人資料（私隱）條例》（「《私隱條例》」）中「個人資料」的涵義相同。
- (ii) Your Personal Data provided in this Reply Form will be used in connection with, including but not limited to, the Company's electronic dissemination of Corporate Communications# and to liaise with you on other matters relating to your holdings in the Company. Your supply of Personal Data to the Company is on a voluntary basis. In case of a failure to provide sufficient information, the Company may not be able to process your instruction and/or request as stated in this Reply Form. 閣下於本回條所提供的個人資料將用於(包括但不限於)有關本公司以電子方式發布公司通訊#及就閣下持有的公司證券有關的其他事宜上與閣下聯絡。閣下是自願向本公司提供個人資料。若閣下未能提供足夠資料，本公司可能無法處理閣下在本回條上所述的指示及/或要求。
- (iii) Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, the Hong Kong Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes. 本公司可就任何所說明的用途或在法例規定的情況下，將閣下的個人資料披露或轉移給本公司的附屬公司、香港股份過戶登記處、及/或其他公司或團體，並將在適當期間保留該等個人資料作核實及紀錄用途。
- (iv) You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing, by mail to the Hong Kong Privacy Officer of the Hong Kong Share Registrar at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email at PrivacyOfficer@computershare.com.hk. 閣下有權根據《私隱條例》的條文查閱及/或修改閣下的個人資料。任何該等查閱及/或修改個人資料的要求均須以書面方式郵寄至香港股份過戶登記處（地址為香港灣仔皇后大道東 183 號合和中心 17M 樓）向香港隱私合規主任提出，或發送電郵至 PrivacyOfficer@computershare.com.hk。
- (v) The Company may process the personal data collected on this form in accordance with its privacy policy, which can be found at 本公司可按照其私隱政策處理就本申請表收集的個人資料，私隱政策可於以下網站查閱 <https://www.prudentialplc.com/en/site-services/privacy-notice/>。 The Company's privacy policy applicable to the main share register can be found at 適用於股東名冊主冊的本公司私隱政策可於以下網站查閱 <https://www.prudentialplc.com/content/dam/prudential-plc/investor/support/privacy-notice-prudential-share-holders.pdf.coredownload.inline.pdf> Hong Kong Share Registrar's privacy policy can be found at <https://www.computershare.com/hk/en/privacy-policies> 香港股份過戶登記處的私隱政策可於 <https://www.computershare.com/hk/zh/privacy-policies> 查閱。

* For identification purposes 僅供識別

Mailing Label 郵寄標籤

Computershare Hong Kong Investor Services Limited
香港中央證券登記有限公司

Freepost No. 簡便回郵號碼: 37
Hong Kong 香港

Please cut the mailing label and stick it on an envelope to return this form to us.
No postage is necessary if posted in Hong Kong.

當閣下寄回此回條時，請將郵寄標籤剪貼於信封上。
如在本港投寄，閣下無須支付郵費或貼上郵票。