



**AsialInfo Technologies Limited**

(Incorporated in the British Virgin Islands with limited liability)

Stock Code: 01675

# AI FIRST

## USHERING IN THE NEW ERA OF INTERNET OF AGENTS

Environmental, Social and  
Governance (ESG) Report  
2025



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## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### ABOUT THIS REPORT

#### Guidelines for this Report

AsiaInfo Technologies (the “**Company**”) is pleased to publish the 2025 Environmental, Social and Governance (“**ESG**”) Report (“**ESG Report**” or this “**Report**”). This Report is prepared in accordance with the Environmental, Social and Governance Reporting Code (“**ESG Guide**”) set out in Appendix C2 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the “**Listing Rules**”) issued by The Stock Exchange of Hong Kong Limited (the “**Hong Kong Stock Exchange**”).

#### Scope of this Report

##### REPORTING SCOPE:

Unless otherwise stated, the reporting scope covers the Group.

##### REPORTING PERIOD:

Unless otherwise stated, the reporting period is from 1 January 2025 to 31 December 2025 (the “**Reporting Period**”).

#### Statement on this Report

This Report is prepared based on the reporting principles of materiality, quantitiveness, balance and consistency in the ESG Guide and is disclosed in compliance with the requirements of “mandatory disclosure” and the provisions of “comply or explain”.

##### MATERIALITY:

The Company maintains ongoing communication with its stakeholders to identify and review material issues, and provides detailed responses and disclosures. The materiality assessment results are subject to confirmation by the Board.

##### QUANTITATIVENESS:

The Company establishes a data statistics mechanism for the measurable KPIs specified in the ESG Guide, discloses the numerical calculation results in this Report, and indicates the basis of calculation and statistical standard.

##### BALANCE:

This Report reflects objective facts and discloses both positive and negative indicators information.

##### CONSISTENCY:

This Report applies the same statistical methodologies used in prior ESG reports, enabling meaningful comparison of ESG data with historical data and future data.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

With a strong commitment to accountability, the Company confirms that all information and data are derived from the original records or financial reports during the daily course of the Company. The Board reviews this Report to ensure that there are no false records, misleading descriptions or major omissions in its content.

### Publishing of this Report

This Report is published in both Chinese and English versions and can be accessed and downloaded on the “HKEX news” website of the Hong Kong Stock Exchange ([www.hkexnews.hk](http://www.hkexnews.hk)) and the official website of AsiaInfo Technologies ([www.asiainfo.com](http://www.asiainfo.com)).

### Advice and Feedback

Thank you for reading this Report. Your valuable advice will provide continuous impetus for the improvement of our sustainability and the quality of ESG reports. Please feel free to contact us in the following way.

Email: [aitech-boardoffice@asiainfo.com](mailto:aitech-boardoffice@asiainfo.com)

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### MESSAGE FROM THE COMPANY

The year 2025 was marked by profound recalibrations in the industrial economy and the swift evolution of technological paradigms. Despite a complex and volatile external environment, AsialInfo Technologies has identified new development opportunities amidst challenges, establishing 'AI First' as its core strategy for the next decade. By embracing our new mission to "Interconnecting the Intelligent World, Securing Digital Connectivity", we embarked on a new chapter of transformation amidst a changing landscape, delivering tangible value to clients in key sectors amidst the uncertainties in technological developments. The Company will march towards the new corporate vision of "Empower a Thriving Digital Intelligence Ecosystem".

#### Strategic Innovation: AI First — Ushering in the New Era of Internet of Agents

We have comprehensively established "AI First" as our core strategic focus. By redefining organisational boundaries and business systems to align with the productivity of the silicon-based era, the Company has built three major business segments: telecom core system, smart digital operation, and smart connectivity product. At the same time, it deepened strategic collaboration with AsialInfo Security, embedding internal security capabilities to reinforce the digital security foundation for the era of the IoA. In the era of the IoA, we position ourselves as a leading provider of intelligent connectivity, digital and intelligent operations, and professional services for high-growth enterprise customers, ushering in the new era of IoA.

#### Pursuing Progress Amid Stability: Building a Strong Compliance Foundation Through Governance

We recognise that a high level of corporate governance is the bedrock of sustainable business success. In 2025, we further deepened our ESG governance by cultivating a highly skilled and diversified Board, maintaining strict risk management, enhancing internal controls, and fully implementing ESG management and information disclosure to build a strong compliance foundation. Our exceptional ESG performance garnered numerous prestigious accolades, including the "Global Electronics Association: 2025 IPC China ESG Benchmark Enterprise Award", the "Xinhua Credit Jinlan Cup for Sustainable Development — Technological Innovation Practice Achievement" and the "HKMA Best Annual Report Awards 2025: ESG Report Award". We also obtained an A rating by Wind ESG and a BBB rating by MSCI ESG, underscoring continuous high recognition from capital markets and society at large.

#### Tech for Good: Promoting Digital Intelligence Value through Innovation

AsialInfo Technologies has always taken technological innovation as its core driving force. In 2025, we continued to ramp up our R&D investments and resolutely executed our "AI First" strategy. We regarded information security and intellectual property protection as absolute red lines. By fortifying our technical defenses and institutional frameworks, we ensured our products and services remain at the forefront of the industry. We have participated in the development of 384 standards both domestically and internationally, and in 2025 we secured 110 new software copyrights and 83 patents. Collaborating with our partners, we jointly developed industry-leading 5G private network products across multiple sectors. We enabled the 5G private network of Fuqing Nuclear Power to be included in the List of 5G Factories issued by the Ministry of Industry and Information Technology (MIIT), establishing a benchmark for intelligent transformation in the energy industry. Looking ahead, we will continue to work with our suppliers and ecosystem partners to achieve the deep implementation of digital intelligence value.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Going Green: Empowering Industry Development Through Low-Carbon Operations

AsialInfo Technologies views climate change as one of its critical issues. In 2025, we put our low-carbon philosophy into practice through a dual-track approach of “promoting internal green operations” and “empowering industry transformation”, which resulted in a year-on-year decrease across various environmental performance indicators. In terms of our own operations, we completed the intelligent energy-saving renovation of AsialInfo Building, further boosting the energy efficiency. In terms of empowerment, as one of the first pilot units for the “Zero-Carbon Industrial Park” research project of the State Administration for Market Regulation, we collaborated with partners to create a benchmark project in relation to the zero-carbon industrial park. We also developed an intelligent energy system for the Fengjiawan Service Area in Hainan, leveraging our digital intelligence capabilities to build a green future.

### People-First: Tech for Good to Share the Fruits of Development

Talent has always been the most valuable asset of AsialInfo Technologies. In 2025, we continued to optimise our talent development and promotion pathways, safeguarded the legitimate rights and interests of our employees, and dedicated ourselves to fostering an equal, inclusive and healthy workplace environment. Meanwhile, we actively engaged in rural revitalisation and community building. In Sichuan, we undertook exploratory development of new energy stations and launched the “Xingyuan Xinxuan” brand to empower local women in their handicraft entrepreneurial endeavors, demonstrating the corporate warmth embodied in the philosophy of “giving back to the roots”.

### Embarks on a Bold Voyage to the New Continent of the IoA

Looking ahead, AsialInfo Technologies will stand at the forefront of our era, facing head-on the new frontier of full-domain interconnection between tens of billions of silicon-based intelligent agents and carbon-based humans. With the steadfast resolve of long-term thinkers and the ambition of entrepreneurs, and guided by our full-stack capabilities across data, intelligence, connectivity and security, we will steadfastly advance the “AI First” strategy, and, working in tandem with partners across the entire value chain, jointly build a green, intelligent and open industrial ecosystem, accelerating our transformation into a leading provider of smart connectivity, digital and smart operations, and professional services for high-growth. On this journey to empower enterprise growth and drive the development of Digital China, we will compose a sustainable chapter of even greater social value.



## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### INTRODUCTION OF ASIAINFO TECHNOLOGIES

#### About Us

Since its establishment in 1993, AsiaInfo Technologies Limited (short name: AsiaInfo Technologies, stock code: 01675.HK) has been deeply engaged in the market for over 30 years and successfully listed its Shares on the Main Board of the Hong Kong Stock Exchange in 2018. As a leading provider of IT products and services, AsiaInfo Technologies possesses comprehensive full-stack digital and intelligent capabilities, encompassing data, intelligence, connectivity and security. The Company has advanced technical expertise and a proven track record across various domains, including 5G, cloud computing, big data, AI, IoT, digital and intelligent operations, and business and network support systems. In the era of the IoA, we provide high-growth enterprise customers with digital and intelligent transformation services covering “smart connectivity, digital and smart operations and professional services”.

AsiaInfo Technologies is a member of global authoritative standardisation organisations in the communications industry, including ETSI (European Telecommunications Standards Institute), 3GPP (3rd Generation Partnership Project) and TMF (TeleManagement Forum). Holding independent voting rights within 3GPP, the Company collaborates with world-renowned operators and equipment manufacturers to discuss and formulate standards and specifications for the telecommunications industry. The Company is also committed to the industrial internet sector, serving as the vice-chairman unit of the Alliance of Industrial Internet (AII) in China, and is a corporate member of the GSMA (Global System for Mobile Communications Association).

#### Corporate Culture

AsiaInfo Technologies cultivates a deep-rooted corporate culture foundation, regarding it as a vital link to strengthen organisational cohesion. As we enter the era of IoA, we are committed to fostering and preserving our corporate culture. We regularly conduct in-depth training for Directors and employees to encourage the entire workforce to embrace and recognise the Company’s mission, values and culture, thereby achieving knowledge accumulation and idea exchange.

Meanwhile, we integrate corporate culture development with compliance management, ensuring that Board members are regularly updated with the latest legal and regulatory information. Through continuous information feedback and institutional iteration, the Company can promptly adjust its operational direction and accurately prevent risks. While strictly adhering to regulations, this approach enables us to navigate towards the new era of IoA with a more dynamic organisational structure.

### VISION:

**Empower a Thriving Digital Intelligence Ecosystem**

### MISSION:

**Interconnecting the Intelligent World, Securing Digital Connectivity**

### VALUES:

**Customer Success, Striver Centricity, Pioneering Spirit and A Sense of Ownership**

### STRATEGY:

**AI FIRST**

### GOAL:

**To become a leading provider of intelligent connectivity, digital and intelligent operations and professional services for high-growth enterprise customers in the era of IoA**

ENVIRONMENTAL, SOCIAL AND  
GOVERNANCE (ESG) REPORTESG PERFORMANCE  
HIGHLIGHTS IN **2025**

## ENVIRONMENT

Total GHG emissions  
decreased by

**4.04%**

compared with 2024

Total water consumption  
decreased by

**13.65%**

compared with 2024



Paper consumption  
decreased by

**9.24%**

compared with 2024

## SOCIETY

Expenditure on R&D

RMB**871** million

Percentage of revenue  
for R&D

**13.8%**

Participated in the  
development of

**384** standards both  
domestically and internationally

Annual customer  
satisfaction score of

over **4.7**

(out of a maximum of 5)

ISO27001 Information  
Security Management  
System Certification

**100%**

coverage

**110** new software  
copyrights and

**83** patents secured in 2025

## GOVERNANCE

Female Directors

**2**

Percentage of female  
executives

**40%**

Professional ethics  
training coverage

**100%**

A total of **17,752**  
employees completed training  
and tests on information  
security awareness and  
phishing simulations



## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT



### Corporate Awards

- 1 **Best Mid-Cap Company (China mainland)**  
*FinanceAsia*
- 2 **The First Golden Bull Award for Listed Companies (Hong Kong Stocks): Golden Bull Award for Innovation in Global Expansion**  
*China Securities Journal, Xinhua News Agency*
- 3 **2025 China "Top 100" Enterprises by Competitiveness in Software and IT Services**  
*China Federation of Electronics and Information Industry*
- 4 **2025 Beijing Top 100 Enterprises in Service Industry**  
**2025 Top 100 Beijing High-Precision and Advanced Enterprises**  
**2025 Top 100 Beijing Enterprises**  
**2025 Beijing Top 100 Digital Economy Enterprises**  
*Beijing Enterprise Confederation (北京企業聯合會)*  
*Beijing Enterprises Directors Association (北京市企業家聯合會)*
- 5 **2025 Digital Economy Benchmark Enterprise**  
**2025 Beijing Software Enterprise with Core Competitiveness (Market Application Category)**  
**AAA Rating for Social Responsibility Governance – the Highest Recognition**  
*Beijing Software and Information Service Industry Association*

### ESG and Information Disclosure Awards

- 6 **2025 IPC China ESG Benchmark Enterprise Award**  
*Global Electronics Association*
- 7 **The 4th "Xinhua Credit Jinlan Cup" for Sustainable Development: Technological Innovation Practice Achievement**  
*Xinhua Credit*  
*China Economic Information Service*
- 8 **HKMA Best Annual Report Awards 2025: ESG Report Award**  
*The Hong Kong Management Association (HKMA) 2025*
- 9 **ARC Supreme Award – Bronze Winner for Best Annual Report in China**  
*International ARC Awards*

### Technological Innovation and Product Awards

- 10 **2024–2025 Outstanding Innovative Software Product**  
*China Federation of Electronics and Information Industry*
- 11 **China's Top 6 Large Model Application Delivery Providers**  
*China Academy of Information and Communications Technology (CAICT)*  
*China's Artificial Intelligence Industry Alliance (AIIA)*

**ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT**



- 12 **5G private network product honoured with the Best Market Expansion and Commercial Value Award**  
*GTI Awards*
- 13 **2025 Leading Enterprise in Large Model Application Delivery**  
*Golden i Award of the 2025 (7th) Innovation and Development Forum*
- 14 **2025 Technology Excellence Award – Innovative Solution Award**  
*Awarded by: WWW.IT168.COM*
- 15 **AISWare Insights’ business intelligence analysis tool honoured with the 2025 Editor’s Choice Award of Communications Industry Conference**  
**AISWare AI Gateway honoured with the 2025 Editor’s Choice Award of Communications Industry Conference**  
*2025 Communications Industry Conference*
- 16 **Ranked 2nd in 2025 Top 50 Data Intelligence Service Providers**  
**Ranked 6th in 2025 Top 50 Influential AI SaaS Companies**  
**Ranked 9th in 2025 Top 50 Enterprise AI Agent Applications**  
**Ranked 9th in 2025 Top 30 Government Big Data Providers**  
*China Internet Weekly*

**Industry Cooperation and Supply Chain Awards**

- 17 **5G private network product for nuclear power production enabled Fuqing Nuclear Power’s inclusion in MIIT’s 2024 List of 5G Factories**  
*MIIT*
- 18 **5G Private Network Product, in collaboration with China Unicom, honoured with the Outstanding Network Monetisation Award**  
*TM Forum*
- 19 **Intelligent wind power 5G private network product, in collaboration with China Broadcasting Network, honoured with the Grand Award for Enterprise Business of the Year**  
*World Communication Awards (WCA)*
- 20 **PV 5G private network product, in collaboration with China Telecom, honoured with the Grand Award for Outstanding Enterprise Solutions**  
*Global Telecoms Awards*
- 21 **Gold Partner Award**  
*China Unicom Guangdong Branch*

ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

FEATURE:  
**AI FIRST —  
 USHERING IN  
 THE NEW ERA  
 OF IOA**



**STRATEGIC GUIDANCE FOR AN INTELLIGENT FUTURE**

AsialInfo Technologies has comprehensively revamped its future development strategy, establishing “AI First” as its core strategy for the next decade. This strategy incorporates thorough consideration of the United Nations Sustainable Development Goals (UN SDGs) and focuses on three key business areas: telecom core system, smart digital operation, and smart connectivity product. The Company is committed to building a more responsible IOA ecosystem, aiming to achieve the synergistic growth of economic benefits and social value.



**TELECOM CORE SYSTEM**

Leveraging over three decades of deep expertise in the telecommunications sector, AsialInfo Technologies provides telecom clients with core IT systems across business, network, and operations management (BOM). The Company also collaborates with clients on application innovation and related initiatives in areas such as telecommunications and computing power.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

- Responsible Information Security:** The Company leveraged the opportunities presented by centralisation and localisation to embed security capabilities natively into its core businesses. In doing so, it enhanced the operational efficiency of systems such as CRM/billing, while strengthening data security and privacy protection, thereby establishing a solid foundation for the digital economy.
- AI-Driven Scenario Development:** Through more than 100 AI innovation projects and the deployment of intelligent assistant tools, the Company not only improved business processing efficiency but also worked to bridge the digital divide. By deepening engagement in the Hong Kong and Macau markets, as well as with emerging operators such as satellite service operators, China Tower and Broadnet, we have been advancing the development of a more inclusive, globalised connectivity network, ensuring that the benefits of digital intelligence reached a broader range of regions and communities.

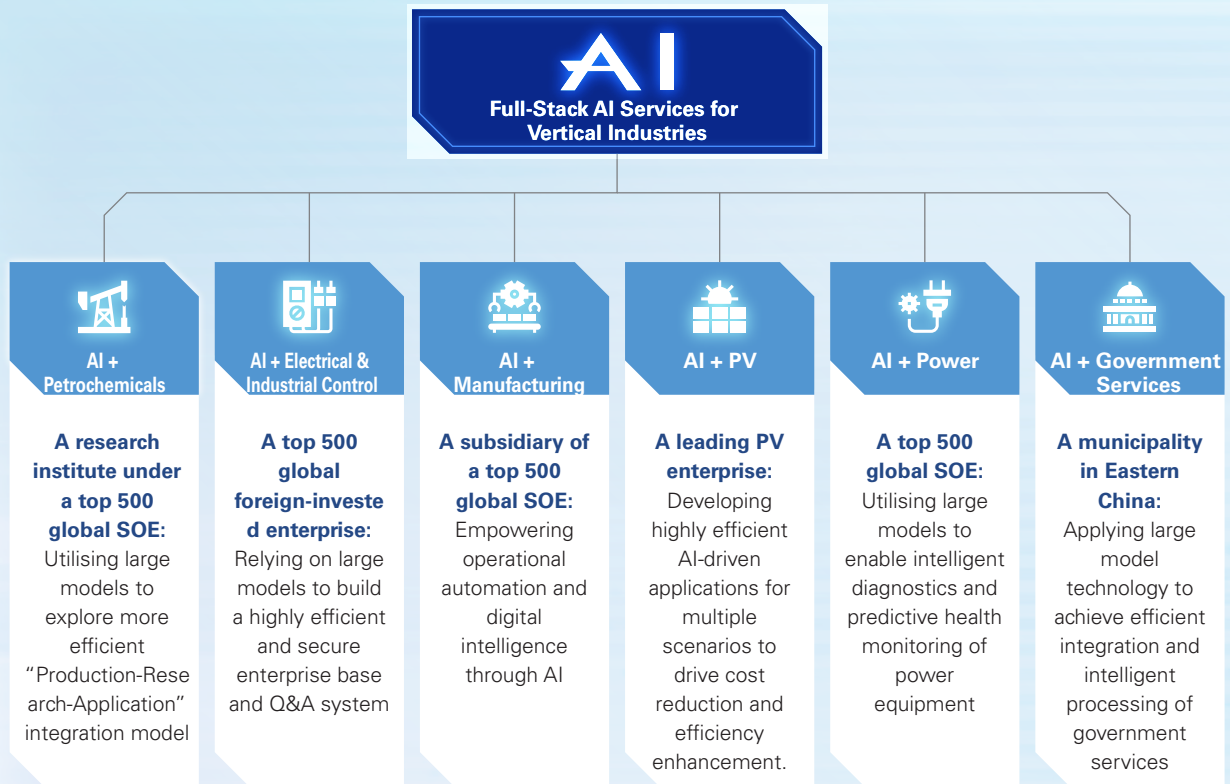
### SMART DIGITAL OPERATION

AsialInfo Technologies upheld a “value co-creation” approach in building its ecosystem, forging deep strategic partnerships with Alibaba, Volcengine, Kimi, NVIDIA, and ABB, thereby translating AI from the cloud into real-world applications.

- Inclusive AI Across Industries:** The Company partnered with leading AI providers and vertical-industry leaders to advance core sectors such as energy and manufacturing, accelerating the transition of large-model technologies from research and development to industrial application, and continuously driving industry transformation in the era of IoA. By 2025, it had signed over 70 overseas projects and accumulated more than 100 benchmark industry cases, with top-tier enterprises covered in the energy sector and recognition achieved from flagship clients in the manufacturing field.
- Sustainable Value of Physical AI:** The Company established a strategic partnership with ABB, a global leader in industrial robotics, to co-develop the “Embodied AI Joint Laboratory”, capturing emerging opportunities in AI-driven smart manufacturing. By deploying embodied robots capable of precise operations in harsh environments, personnel safety risks in high-risk roles were significantly reduced, and challenging physical work conditions were improved. Simultaneously, optimisation of production processes reduced raw material waste and carbon emissions, advancing green manufacturing practices.
- AI-Driven Talent Development:** Amid the transformation of industries by AI, the Company proactively addressed changes in employment structures. Through its internal training system, employees were retrained in AI-related skills, enabling a capability transition from traditional software development to large-model AI deployment and intelligent agent operations. This ensured that employees’ professional growth advanced in parallel with the Company’s development in the era of agent technologies.



## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT



### SMART CONNECTIVITY PRODUCT

As a provider of next-generation communication infrastructure, AsiaInfo Technologies' Smart Connectivity Product maintained a leading position in the 5G private network sector, striving to deliver highly reliable and energy-efficient connectivity solutions to key industries.

- Digital Intelligence for Clean Energy:** The Company's 5G private network business ranked first in market share in the nuclear power sector, achieving full coverage of China's major power generation groups. By providing high-reliability communication support for nuclear power units, we indirectly contributed to the efficient utilisation of clean energy and the achievement of zero-carbon emissions.
- Social Significance of the Aerospace Intelligent & Connectivity:** The Company actively expanded into satellite internet, establishing a three-dimensional, globally spanning communication network through spaceborne base station validation and breakthroughs in aerospace intelligent and connectivity technology. In addition to these technological achievements, it provided essential communication infrastructure to support social safety initiatives in remote areas, including connectivity provision and disaster emergency response.
- Responsible Product Deployment:** The Company launched innovative products, including AI-RAN, which received consecutive years of recognition from internationally authoritative organisations such as Gartner and OMDIA. It continuously contributed to China's digital intelligence capabilities by advancing global 5G private network standards and supporting the construction of green base stations, consistently pushing the frontiers of sustainable digital development.

ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

CASE STUDY

AsialInfo Technologies Enabled Fuqing Nuclear Power’s Inclusion in MIIT’s 2024 List of 5G Factories

AsialInfo Technologies partnered with Fuqing Nuclear Power, China Mobile System Integration, CNNC Engineering, Fuqing Mobile and CNNC Maintenance to build a dedicated 5G private network for nuclear power production. Deployed at the Fuqing Nuclear Power Plant, this initiative marked the world’s first nuclear power unit to utilise a 5G private network. The 5G network provided the facility with faster, more stable and highly secure wireless communication, enabling the nuclear plant to boost production efficiency and reduce operating costs. This also contributed to Fuqing Nuclear Power’s inclusion in MIIT’s 2024 List of 5G Factories.



Outlook

Looking ahead to the next ten years, guided by its deep expertise across the full-stack of data, intelligence, connectivity and security, AsialInfo Technologies hold three pivotal “tickets”: deep engagement with the telecommunications operator market, active involvement in smart digital operation, and breakthrough of next-generation smart connectivity products. With steadfast strategic focus and the flywheel momentum of innovation, the Company is embarking on a bold voyage to the new continent of the IoA.



## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### SUSTAINABILITY MANAGEMENT

#### ESG Governance Structure

AsialInfo Technologies regards robust ESG governance as the cornerstone of its long-term corporate development. We have established a clear, top-down, three-tier governance framework consisting of “Supervision, Management and Execution” levels, designed to deeply integrate sustainability principles into our core business operations. As the highest governing body for ESG, the Board assumes full responsibility for critical matters, including formulating ESG strategies, managing ESG risks, and reviewing ESG targets. At the management level, the Company has formed a cross-functional ESG Working Team. Led by the Office of the Board, this working team collaborates with key roles such as Human Resources, Risk Management, Legal, and Administration. It is tasked with implementing the Company’s ESG strategies and policies, identifying and analysing ESG risks and opportunities, tracking progress against ESG targets, and reporting regularly to the Board for consideration. The execution level comprises various functional departments and subsidiaries, ensuring that ESG management and disclosure practices are effectively and accurately implemented on the operational level.



Sustainable Development Governance Framework of AsialInfo Technologies

During the Reporting Period, the Board was deeply involved in the Company’s ESG decision-making processes. It comprehensively reviewed the dynamic assessments of material issues and provided strategic guidance on risk management to ensure the steady realisation of its ESG goals. Under the Board’s leadership, the Decision-Making Committee and its dedicated sub-committees actively executed their management duties, continuously advancing ESG governance to ensure compliance and sustainability of the Company across key operational areas. AsialInfo Technologies has successfully established a closed-loop governance framework characterised by “multi-level oversight and step-by-step implementation,” laying a solid foundation for the Company’s long-term and high-quality growth.

In addition, in 2025, we organised specialised ESG training for all Directors, totaling 6.25 hours in training. The curriculum covered the latest ESG regulations from the Hong Kong Stock Exchange, climate change, and the leadership roles of the Board and individual Directors in ESG initiatives. This training empowered the Directors to stay abreast of the latest ESG trends and regulatory requirements, enabling them to better guide the Company’s ongoing efforts in sustainable development.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT





### Board Statement

As the highest decision-making and supervisory body for AsialInfo Technologies’ ESG matters, the Board bears ultimate responsibility for the Company’s sustainability management and disclosures. By regularly reviewing the annual ESG report and receiving updates on ESG progress and the implementation of strategic decisions, the Board rigorously evaluates key performance indicators (KPIs) and the progress made towards its goals. The Company has fully integrated ESG risks into its enterprise risk management framework. During the Reporting Period, the Decision-Making Committee regularly reviewed the Company’s overall risk profile, including ESG risks, and provided forward-looking guidance for ESG governance policies to ensure the continuous optimisation of governance effectiveness.






### Stakeholder’s Communication

AsialInfo Technologies recognises that effective stakeholder engagement is the cornerstone of achieving its sustainability goals. We attach great importance to the expectations and demands of all stakeholders. We have established regular and diversified communication and feedback mechanisms. By actively listening to various perspectives, we translate stakeholder concerns into momentum for management improvement. Accordingly, we dynamically adjust the Company’s ESG management practices to build a sustainable ecosystem characterised by shared value and mutual benefit with our partners.

During the Reporting Period, AsialInfo Technologies’ communication with key stakeholders was as follows:

Stakeholders	Expectations and Demands	Communication Channels
 <b>Shareholders</b>	Financial performance Information disclosure Information security management Investor engagement and communication ESG governance	General meeting Annual report, financial statements and announcements Results presentation and road shows The Company’s website
 <b>Employees</b>	Employment management Safety and health Staff training and development	CEO direct line Staff satisfaction survey The Company’s online forum Training activities
 <b>Customers</b>	Product R&D and Innovation Product support service capabilities Privacy security Responding to climate change	Customer satisfaction survey Product release meetings and exhibitions Customer communication platform
 <b>Suppliers</b>	Procurement policy Fair transaction Supply chain management	Annual assessment Tendering and bidding activities Purchasing activities

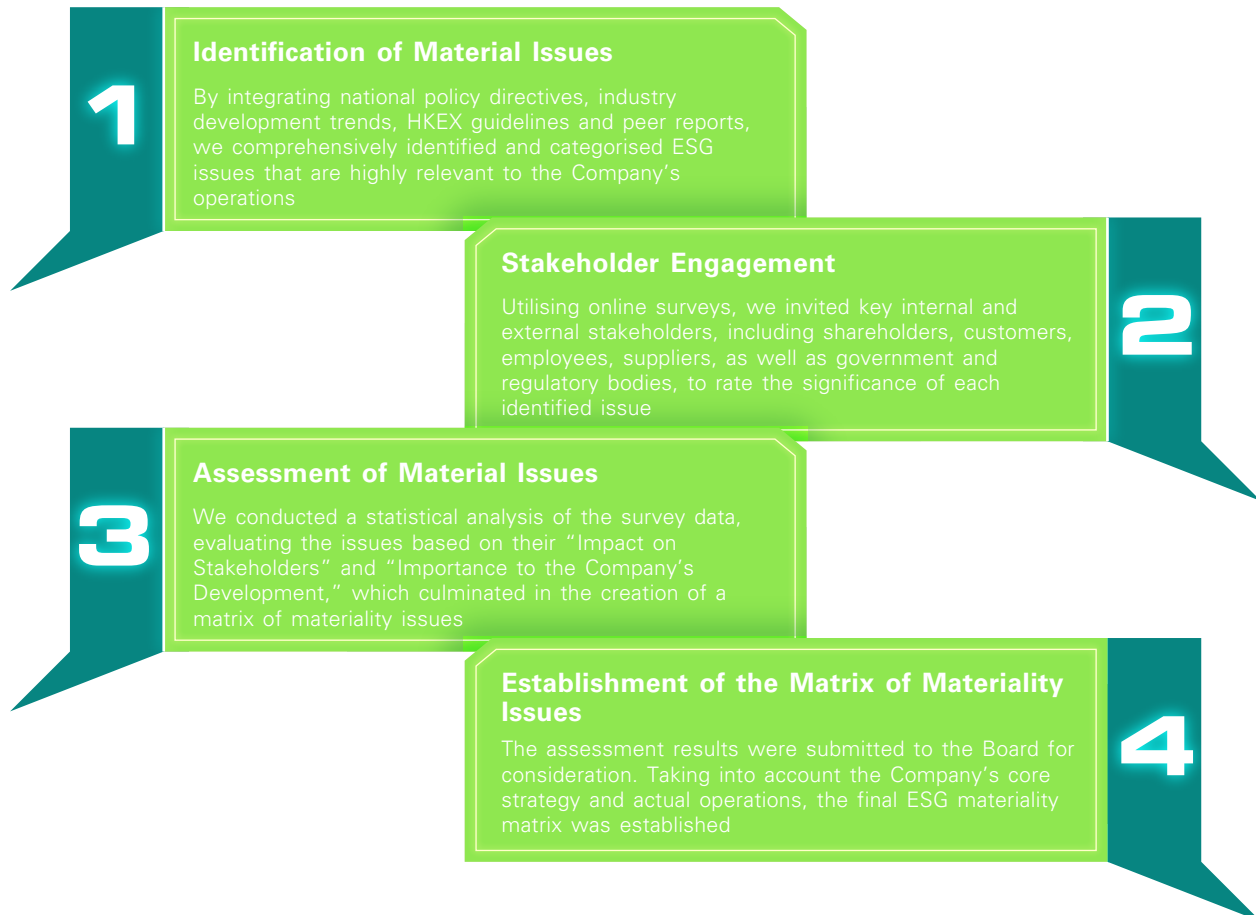
## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

Stakeholders	Expectations and Demands	Communication Channels
 <b>Business partners</b>	Product R&D and Innovation Product support service capabilities Intellectual property protection	Communication through meetings Public events
 <b>Government and regulatory bodies</b>	Compliance with laws and regulations Anti-corruption Community investment Achieving high energy efficiency Environmental protection Responding to climate change Information security management	Government-enterprise cooperation projects Special reporting Regular supervision
 <b>Media</b>	Information disclosure Industry co-development	Press conference Media interview New media such as Weibo and WeChat
 <b>Investors or financial institutions</b>	Financial performance Customer privacy protection Investor engagement and communication	Annual report, financial statements and announcements Results presentation and road shows The Company's website
 <b>Community and the public</b>	Community charity Improving community environment Open and transparent information	Community charity activities Open house New media such as Weibo and WeChat

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

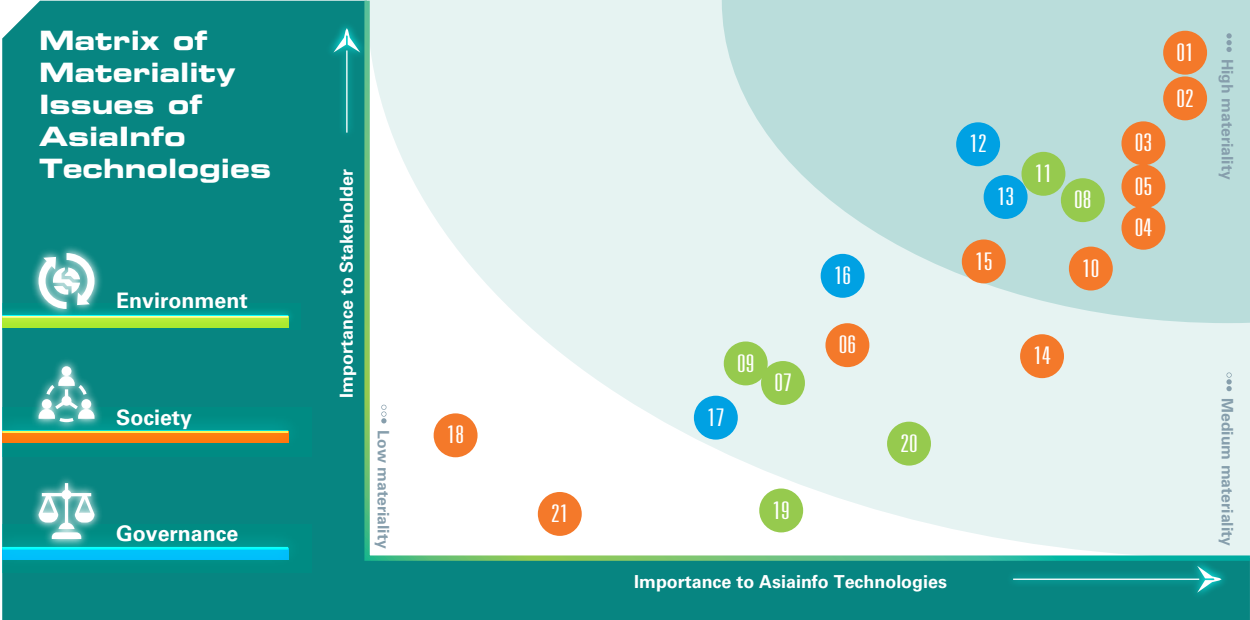
### Analysis of Materiality Issues

Based on the ESG compliance requirements of the Hong Kong Stock Exchange, mainstream ESG ratings in the capital markets, macroeconomic trends and industry best practices, AsiaInfo Technologies has updated and reviewed its previously identified material issues across two dimensions of “Importance to AsiaInfo Technologies” and “Importance to Stakeholders” by incorporating feedback from stakeholders.



We identified a total of 21 material issues, comprising 6 environmental issues, 11 social issues and 4 governance issues. The ESG Report will include detailed responses to the identified issues of high materiality.

**ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT**



No.	Issues	Corresponding chapter
01	Customer data and privacy protection	Information Security Management
02	Information security management	Information Security Management
03	Technology R&D and product innovation	Feature: AI First — Ushering in the New Era of IoA Responsible Products
04	Promoting industry development	Feature: AI First — Ushering in the New Era of IoA Responsible Products
05	Employment management	Talent Employment and Management
06	Intellectual property protection	Responsible Products
07	Energy use and management	Green Operations Management
08	Renewable energy use	Green Operations Management
09	Clean technology and services	Digital Intelligence Empowering Carbon Reduction
10	Employees development and training	Employee Growth and Development
11	Responding to climate change	Respond to Climate Change
12	ESG governance	Sustainability Management
13	Anti-corruption and business ethics	Business Ethics and Anti-corruption
14	Product quality	Responsible Products
15	Occupational health and safety	Occupational Health and Safety
16	Stakeholders' communication	Stakeholder's Communication
17	Compliance and risk management	Robust and Compliant Governance Sticking to the Risk Threshold
18	Supply chain management	Supply Chain Management
19	Resources utilisation and management	Green Operations Management
20	Pollutant emissions and management	Green Operations Management
21	Community investment	Public Welfare through Technology

**ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT**

**1. PURSUING PROGRESS AMID STABILITY TO CONSOLIDATE THE GOVERNANCE FOUNDATION**

**1.1 Robust and Compliant Governance**

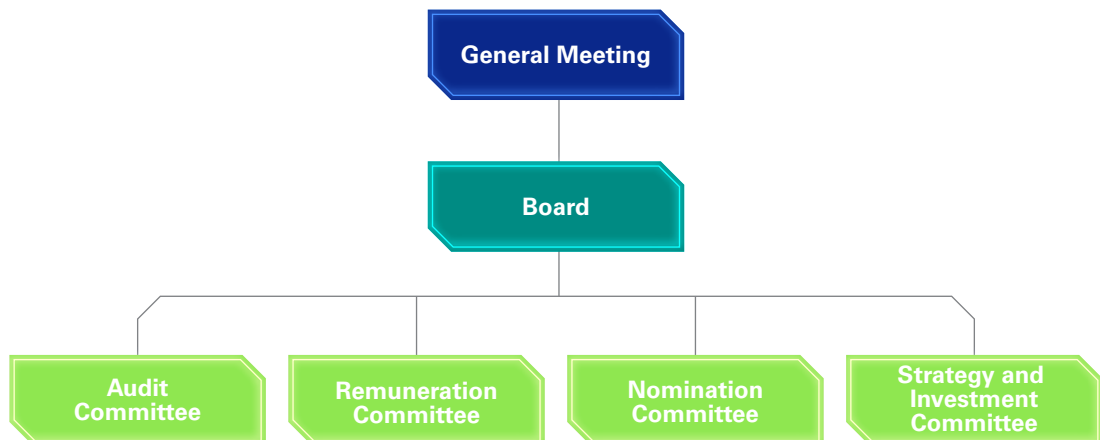
AsialInfo Technologies regards robust corporate governance as the cornerstone of its long-term development. We have established a highly collaborative governance framework with clearly defined rights and responsibilities. By deeply integrating sustainable development concepts into our top-level design and daily operations, we have built a solid foundation for navigating economic cycles and achieving high-quality growth.

**Corporate Governance Structure**

Strictly adhering to relevant corporate governance laws and regulations, as well as the Listing Rules of the Stock Exchange, AsialInfo Technologies continuously refines internal policies such as the Articles of Association. We are committed to strengthening the structure and operational mechanisms of the Board, fulfilling our information disclosure obligations in full compliance with the law, and consistently enhancing the standardisation, transparency and effectiveness of our corporate governance.

To boost decision-making efficiency and execution, the Company has developed a hierarchical governance system centered on the Board, supported by four specialised committees. This system covers critical areas including operations, technology, investment, digitalisation, information security and professional ethics. It ensures that Directors and senior management fulfill their duties, clarifies the division of roles and responsibilities, safeguards Shareholders’ interests, and optimises governance transparency, thus effectively driving the long-term value of the enterprise. Through clearly defined functions and coordination mechanisms, we deeply integrate material ESG issues, such as information security, customer privacy and business integrity, into our business decision-making processes. This optimises resource allocation and ensures the Company maintains a high level of responsiveness and execution capability in addressing complex governance challenges.

In 2025, AsialInfo Technologies convened a total of two general meetings, seven Board meetings, and six Board Committee meetings.



Corporate Governance Structure

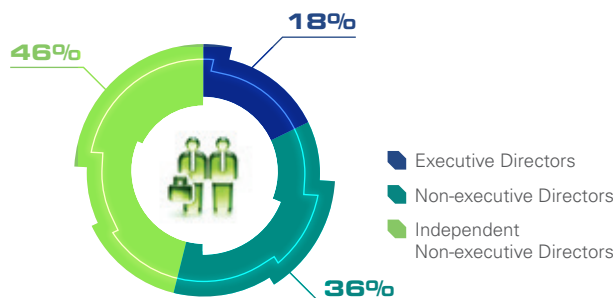
## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Board Diversity

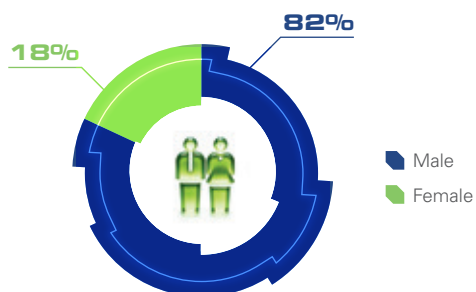
AsiaInfo Technologies places great emphasis on the diverse composition of the Board. It has established the *AsiaInfo Technologies Board Diversity Policy*, which evaluates Board members across multiple dimensions, including gender, age, cultural and educational background, professional and industry experience, skills and knowledge.

The Board of the Company consists of two executive Directors, four non-executive Directors, and five independent non-executive Directors. Independent non-executive Directors account for 46% of the Board, of which two Directors are female, accounting for 18%. The team comprises professionals from a wide range of fields, including IT, marketing, human resources, finance, taxation, corporate management and risk management.

### Board Members by Type



### Employee Breakdown by Gender



The Nomination Committee, established under the Board, reviews the Board's structure, size and composition (including skills, knowledge and experience) at least once a year and advises the Board on the appointment or change of Directors. During the Reporting Period, the Nomination Committee reviewed and assessed the implementation of the Board Diversity Policy.

**ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT**

Board Diversity Profile												
Name	Type	Gender	Expertise							Tenure		
			Corporate Governance	IT	Risk Management	Financial Investment	Finance and Accounting	Advanced Technology	<5 Years	5-10 Years	>10 Years	
TIAN Suning	Executive Director	Male	✓	✓			✓					✓
KWOK Bernard Chuen Wah	Executive Director	Male	✓	✓			✓				✓	
HE Zheng	Non-executive Director	Male	✓	✓							✓	
YANG Lin	Non-executive Director	Male	✓	✓								✓
LIU Hong	Non-executive Director	Female	✓					✓				✓
E Lixin	Non-executive Director	Male	✓					✓			✓	
ZHANG Ya-Qin	Independent non-executive Director	Male		✓					✓			✓
GE Ming	Independent non-executive Director	Male			✓			✓				✓
TAO Ping	Independent non-executive Director	Female	✓	✓								✓
WANG Lei	Independent non-executive Director	Male	✓	✓							✓	
LIU Jun	Independent non-executive Director	Male							✓		✓	

**Remuneration of Senior Management**

The Company has established an appraisal mechanism that integrates ESG performance into the remuneration system, applying differentiated ESG indicators across its business, R&D and management functions. The appraisal results are directly tied to the annual bonuses and long-term incentives of the senior management, as well as the performance reviews of employees in the respective departments, thereby ensuring the full implementation of sustainable development responsibilities.

- **Front-Office Operations:** Focusing on “safe production” and “customer recognition”. Through a negative list mechanism for safe production, the Company applies a point-deduction system for information security violations (such as Class C penalties). Meanwhile, in combination with quarterly customer satisfaction surveys, strict assessments are carried out for incidents that cause severe impacts and receive poor feedback.
- **Middle-Office R&D:** Highlighting “R&D empowerment”. The Company has established a customer satisfaction metric with a weight of over 5%, which is evaluated by product users and front-office departments on the responsiveness and solution effectiveness in supporting business operations.
- **Back-Office Management:** Oriented towards “high-quality service”. The Company has implemented a satisfaction assessment with a weight of over 5%, which is jointly scored by employees across all collaborating departments. This metric primarily measures the back office’s effectiveness in supporting the business operations of the front and middle offices.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Connected Transaction Management

AsialInfo Technologies strictly complies with domestic and international laws and regulations, including the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and the Company Law of the People's Republic of China, to establish a scientific, transparent and efficient management system for connected transactions. The Company continuously refines the Connected Transaction Management System, which clearly defines the identification of connected parties, approval procedures and disclosure requirements. The management of the Company's connected transactions is led by the Board Office, which maintains a dynamic list of connected persons. Leveraging its proprietary IT advantages, it has developed an end-to-end online approval system, which enables collaborative oversight across multiple departments ranging from business operations, sales and procurement to finance, internal controls and the Board Office, ensuring that all transactions are based on normal business development needs, with fair pricing and in compliance with general commercial terms.

At the decision-making and execution level, material connected transactions must be considered by the Board or the general meeting, with strict enforcement of the voting abstention system for connected parties. The Legal and Risk Management Department is responsible for regularly assessing the adequacy of internal control procedures and engaging external third-party agencies to conduct annual independent reviews. The review findings are submitted to the independent non-executive Directors for consideration, ensuring that transaction amounts remain within the approved annual caps. During the Reporting Period, the Company's transactions with major Shareholders and connected entities strictly adhered to decision-making and disclosure obligations. There was no transfer of interests, thereby effectively safeguarding the legitimate rights and interests of the Company and all Shareholders.

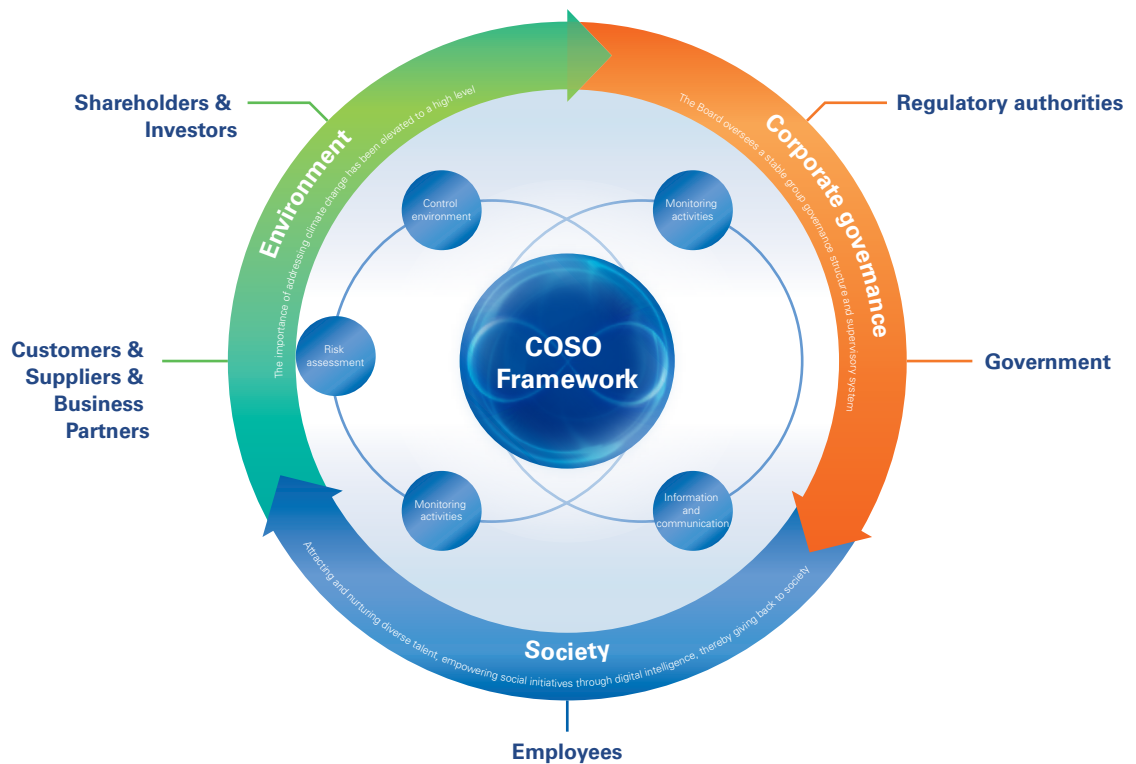
### Information Disclosure and Transparency Management

The Company strictly complies with national laws and regulations, as well as the relevant information disclosure requirements of the Hong Kong Stock Exchange. It conducts disclosure practices truthfully, accurately and comprehensively, continuously enhancing the quality of its disclosures to ensure both timeliness and fairness. In 2025, AsialInfo Technologies published a total of 39 announcements, providing timely updates on the Company's major business decisions, financial performance and various operational activities.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### 1.2 Maintaining Strict Risk Management

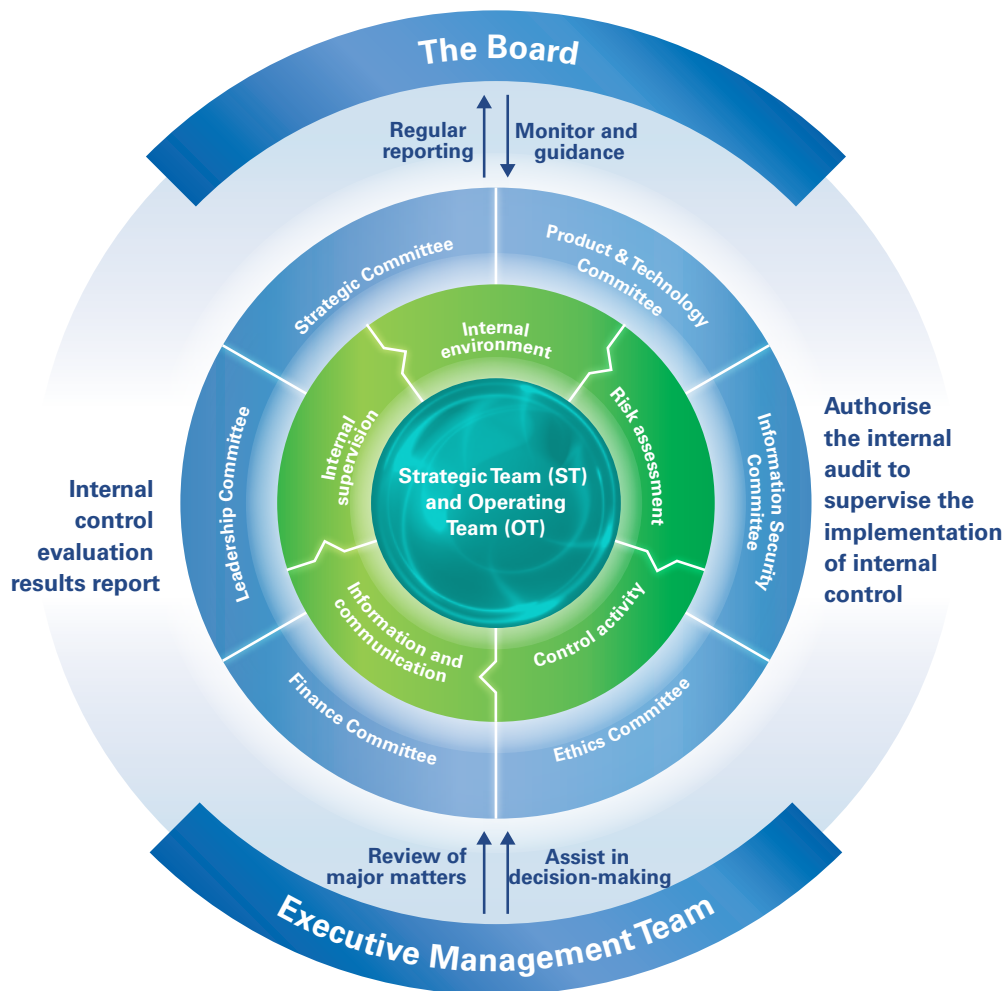
Asialfno Technologies views risk management as the cornerstone of stable operations, strictly complying with the requirements of the Corporate Governance Code of the Hong Kong Stock Exchange and the Basic Standard for Enterprise Internal Control. We have established a comprehensive risk management system, centred on the COSO framework and integrated with the COBIT IT governance framework. The formulation of the “Comprehensive Risk Management System”, “Internal Control System” and “Internal Audit System” incorporates ESG dimensions and develops response strategies for major ESG risks. This approach ensures effective risk management and control, thereby building an organically connected and dynamically responsive risk prevention and control matrix.



Integrating the COSO framework and COBIT structure to establish risk management system

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

To continuously optimise operational efficiency and management control, the Company has established a normalised internal control evaluation mechanism. We organise various functional departments and business units to conduct risk identification and internal control assessments twice a year. This process-oriented mechanism covers all key business nodes. By accurately identifying control objectives and analysing risk levels across multiple dimensions, we formulate and implement specific management measures. Meanwhile, we evaluate the completeness and effectiveness of our internal control systems through rigorous testing. We continuously improve processes and revise policies to address identified weaknesses, thereby achieving a closed-loop management system. The evaluation results are ultimately compiled into a formal report and submitted to the management and the Audit Committee, ensuring that our risk management strategies are highly aligned with the Company’s strategic objectives.



Risk management and internal control system cycle

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Risk Management Structure

AsialInfo Technologies has established a “Risk Management Structure” characterised by clearly defined roles and responsibilities and a tiered implementation approach. This ensures that risk management and internal controls are integrated throughout the entire process of the Company’s operations.



#### The Board and its Audit Committee

- As the highest decision-making bodies, they are responsible for setting risk management objectives, approving the system’s design, overseeing policy implementation, and spearheading the development of a risk culture throughout the organisation

#### Management of the Company

- Under the authorisation of the Board, they are responsible for comprehensive risk management at the operational level, establishing a work system, and providing regular reports

#### Legal and Risk Control Management Department

- Responsible for providing professional guidance on risk management, updating policies, conducting investigations and oversight, and offering legal support

#### Business Units and Functional Departments

- Acting as the first line of defence, they are responsible for the collection, identification, assessment and response of risk information, and optimising the execution of internal controls at the foundational level

### Four Lines of Defence for Risk Management

We continued to enhance our internal risk management framework by optimising and restructuring the three lines of defence embedded within our business processes to a more robust four-tier control model. Each line is undertaken by parties with distinct roles and responsibilities, enabling proactive risk identification, in-process control, and post-event oversight.

#### First Line of Defence: Frontline Business Units

As the primary owners of risk, frontline business units are responsible for identifying, assessing and promptly addressing risks in the course of daily operations. They ensure the implementation of policies and procedures, the authenticity of transactions, and the integrity and regulatory of data.

#### Second Line of Defence: Specialised Management Functions

Acting as the central nervous system of risk management, these functions are responsible for formulating and maintaining policies and procedures, approval workflows, approval criteria, and data standards. They perform reviews, oversight, and early warning across business activities, with the aim of mitigating risks before they materialise.

#### Third Line of Defence: Internal Audit Function

Serving as an independent “third line of sight” within the Company, the internal audit function conducts independent and objective internal audit of the first and second lines of defence, with a focus on identifying deficiencies in internal controls, and driving timely remediation to ensure closed-loop management.

#### Fourth Line of Defence: External Audit

As an independent third-party supervisor, the external auditor provides an independent audit opinion on the financial statements and the effectiveness of internal controls, identifies internal control risk issues, and urges the Company to undertake timely remediation.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Risk Management Process

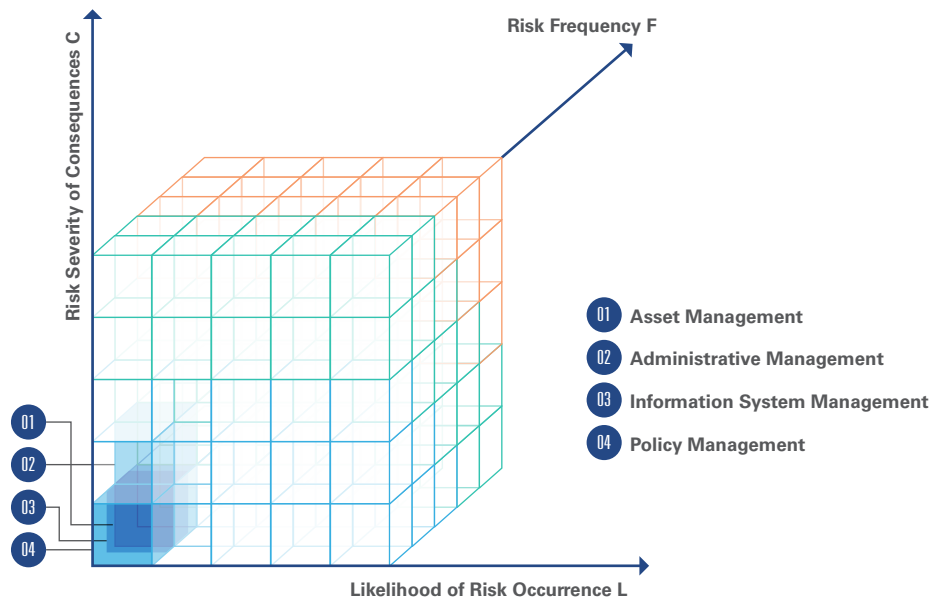
AsiaInfo Technologies employs a dynamic, four-in-one management model comprising “identification, assessment, response and monitoring”. Led by the Legal and Risk Control Management Department, it conducts in-depth analyses of potential risk points across business processes, applying quantitative risk scoring models for multi-dimensional evaluation to develop a comprehensive enterprise risk map. Through this mechanism, the Company can accurately pinpoint core risks at the current stage and transform the assessment results into an action guide for subsequent monitoring, internal audits and comprehensive risk management initiatives. This data-driven approach to risk management effectively connects early risk warnings with substantive controls, creating a continuously optimised closed-loop management system.



Closed-Loop Risk Management Process

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

The Company employs a “Risk Matrix” as the core of its assessment methodology. By evaluating the likelihood (L), frequency (F) and severity of consequences (C) of a risk event, we systematically calculate the overall risk rating (R). Based on these assessment results, risks are categorised into three levels: scores of 2–5 represent broadly acceptable risks, 6–7 indicate tolerable risks, and 8–10 are classified as unacceptable risks.



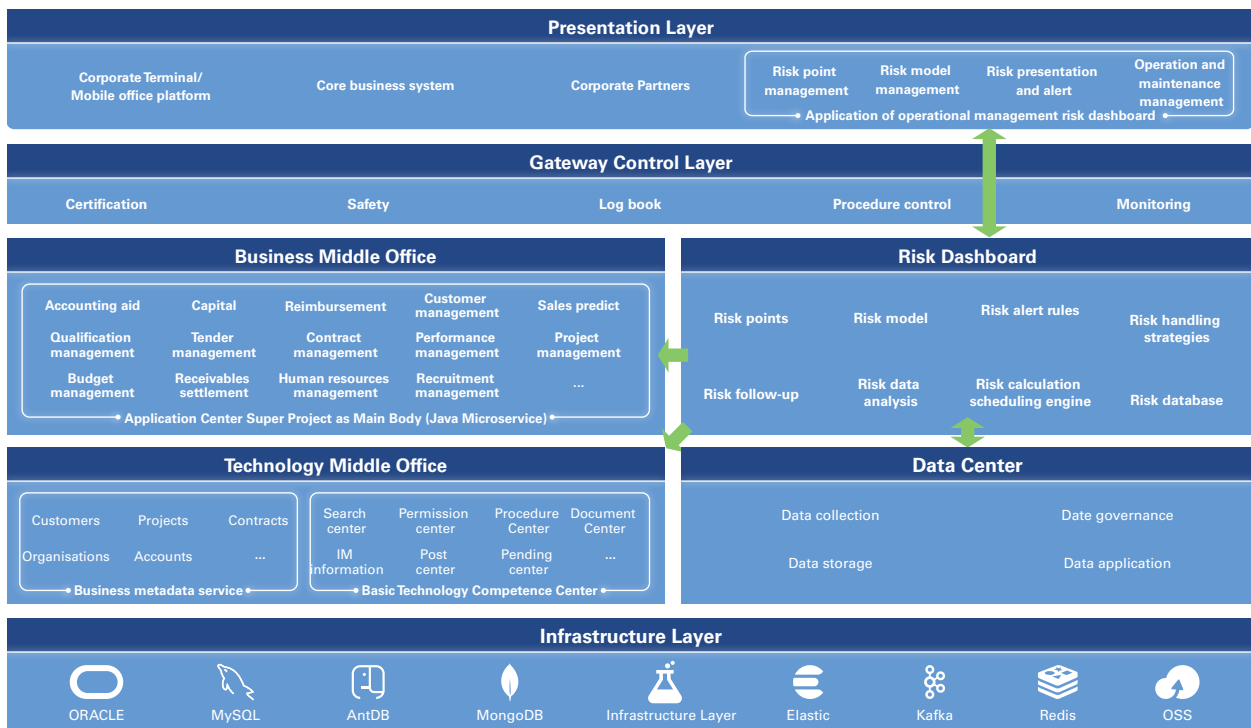
To ensure a closed-loop risk management process, the Company leverages a risk monitoring platform to conduct real-time, dynamic tracking of major risks. The Legal and Risk Management Department performs targeted audits and inspections on critical business operations, including information security, procurement and project management, thereby reinforcing the execution of our management protocols. Meanwhile, by continuously optimising management workflows and system controls, alongside comprehensive training and awareness campaigns, we comprehensively elevate the risk prevention awareness of our entire workforce. This ensures that all risk mitigation measures are effectively implemented, safeguarding the Company’s high-quality development.

During the Reporting Period, Legal and Risk Management Department performed internal control testing across the Company’s 19 core business areas, achieving full coverage of the 650 identified risk control points. The results indicated that the Company’s internal control system is functioning effectively, with no material weaknesses identified.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Digital and Intelligent Approaches

AsiaInfo Technologies is actively driving the digital and intelligent transformation of its risk management through the development of a comprehensive operational risk dashboard. This system fully covers the Company’s key business areas and potential risk points, utilising smart thresholds to trigger automated alerts for the precise identification and real-time monitoring of business risks. This mechanism empowers senior executives and management to receive instant alerts and dynamically manage risks, ensuring the Company can deploy rapid countermeasures while enhancing the timeliness and accuracy of risk-related decision-making.



IIT structure of the Operational Management Risk Management Dashboard

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### 1.3 Business Ethics and Anti-corruption

AsialInfo Technologies firmly believes that integrity and honesty are the cornerstones of sustainable business operations. The Company strictly adheres to relevant laws and regulations, including the Anti-Unfair Competition Law of the People’s Republic of China and the Anti-Money Laundering Law of the People’s Republic of China, and proactively aligns with international standards such as the United Nations Convention against Corruption. It has established a robust internal policy framework anchored by the Code of Professional Ethics and Implementation Rules for Conflict of Interest Management and Declaration, which set clear boundaries regarding anti-corruption, anti-bribery, prevention of benefit transfers, conflict of interest avoidance, and information confidentiality. An annual review mechanism is in place to ensure these policies remain dynamically optimised and effective.

In terms of compliance constraints, the Company has established a strict disciplinary framework through the Employee Labor Discipline Management System. Any violation of our professional ethics will result in disciplinary action or termination of employment, depending on the severity of the offense. We maintain a zero-tolerance policy towards illegal activities; any suspected illegal conduct is promptly referred to judicial authorities for legal prosecution. During the Reporting Period, the Company and its employees have not involved in any legal cases relating to corruption.

To ensure the effective execution of our compliance governance, AsialInfo Technologies has implemented a clearly defined, multi-tiered governance structure. Through specialised division of duties and independent oversight, we strive to prevent operational risks and safeguard the legitimate rights of both the Company and its employees. The Board holds the ultimate decision-making authority, while the Audit Committee oversees all anti-corruption and integrity compliance initiatives. A Professional Ethics Committee (EC) has been established as the leading body for promoting behavioral compliance and ethical conduct. The Legal and Risk Management Department leads the acceptance of whistleblowing reports, case investigations and litigation, while monitoring the enforcement of resolutions. The Human Resources Center handles investigations into labor discipline and personnel complaints. The Information Security Department oversees data and cybersecurity compliance, responsible for technical forensics and system enhancements for security-related reports. All business units and functional departments are responsible for frontline management, fully cooperating with investigations and enforcing disciplinary measures to collectively uphold compliant operations.



Governance Framework for Compliance Management

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Internal and External Capacity Building and Awareness Campaigns

AsialInfo Technologies actively participates in collaborative industry governance initiatives and has joined two leading authoritative organisations in China: the Trust and Integrity Enterprise Alliance and the Enterprise Anti-Fraud Alliance. By collaborating deeply with over 1,000 industry leaders, including Baidu, Tencent, JD.com and ZTE, we leverage the alliances' shared information platforms for dishonesty information, enabling mutual access to data concerning untrustworthy individuals and entities. In 2025, we actively engaged in various training and exchange programs organised by these alliances. This allowed us to absorb peers' advanced experience in internal control system construction and digital transformation of risk control, working together to foster a clean and ethical business ecosystem.

Regarding internal development, the Company continued to deepen its professional ethics training system in 2025 by adopting a dual "online + offline" approach. Online initiatives delivered targeted training and compliance testing for full-time employees, outsourced staff and new hires. Offline sessions engaged project teams nationwide to instill our core values of integrity and honesty. During the Reporting Period, the Company conducted a total of 102 related training activities, covering 17,463 participants. These efforts significantly elevated compliance awareness across the workforce and cultivated a healthy and positive corporate culture.

Furthermore, conflict of interest management, as a critical component of operational risk prevention, was further reinforced in 2025. During the year, the Company facilitated the annual declaration of internal family relationships and external conflicts of interest for over 11,000 full-time employees. Supported by continuous policy communication and strict disciplinary mechanisms for violations, AsialInfo Technologies fosters a workforce that places the Company's interests first, ensuring that the awareness of integrity and compliance is assimilated into their values and reflected in their practices, thereby laying a solid ethical foundation for the Company's high-quality development.



Active Engagement in External Forums on Business Ethics and Integrity

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Whistleblower Protection

AsialInfo Technologies is committed to creating an honest and transparent corporate culture and has built a multi-level, all-around complaint and reporting system. The Company revised and implemented the “AsialInfo Technologies Complaint and Whistle-blowing Management System”, which clarifies the standardised process covering acceptance, investigation and feedback. Employees and external third parties can adopt real-name or anonymous methods to report suspected violations through diversified channels.

Whistleblowers can report to the Professional Ethics Committee and the Audit Committee of the Board through the external email (AI\_AC@asiainfo.com) published on the Company’s official website homepage or office platform, CEO direct line, letters, dedicated telephone lines and other methods. Cases involving employee fraud or violations will be independently investigated under the leadership of the Legal and Risk Control Management Department, which will then collaborate with the Human Resources Department and the Labor Union to propose handling suggestions, with the final decision made by the Professional Ethics Committee after deliberation.

We firmly safeguard the rights and interests of whistleblowers and implement the highest level of confidential control over the whistleblower’s personal identity information and all original materials. The investigation process strictly executes the recusal system to ensure it is not interfered with by any conflict of interest. We absolutely prohibit and severely strike against any form of retaliation against whistleblowers, and violators will face severe disciplinary actions or even termination of labor contracts. In addition, the Company encourages real-name reporting, and whistleblowers who make substantial contributions to safeguarding the Company’s interests will be given corresponding monetary or spiritual rewards according to the system.

### Supply Chain Integrity

AsialInfo Technologies is dedicated to extending its high standards of business ethics and anti-corruption requirements throughout every level of its supply chain, striving to build an honest and transparent business ecosystem with its partners. In supplier onboarding and ongoing engagements, we enforce an “integrity first” principle. We require all suppliers to sign a Letter of Commitment to Integrity and a Letter of Commitment to Compliance, which explicitly require partners to establish effective legal and ethical education systems. We strictly prohibit any form of commercial bribery, transfer of interests, or improper entertainment, regarding compliance performance as a prerequisite for establishing and maintaining cooperative relationships.

The Company has implemented a rigorous supervision and accountability mechanism for breaches of contract. Should a supplier violate our integrity agreements, the Company reserves the right to take disciplinary actions, such as formal warnings and contract termination, and we strictly crack down on commercial dishonesty through legal means. In addition, we have established a dedicated reporting email address (AI\_AC@asiainfo.com) to encourage our partners to actively monitor and report any signs of non-compliance, which ensures that our supply chain operations consistently remain fair, equitable and transparent.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### 2. "TECH FOR GOOD": PROMOTING DIGITAL INTELLIGENCE VALUE

#### 2.1 Responsible Products

AsialInfo Technologies remains committed to maintaining "dual leadership in products and services", consistently rewarding customers with high-quality products and services. We strictly comply with relevant laws and regulations, including the Product Quality Law of the People's Republic of China, the Advertising Law of the People's Republic of China, the Cybersecurity Law of the People's Republic of China and the Data Security Law of the People's Republic of China. We also formulated the R&D Project Performance Assessment Plan within the Company. By establishing a comprehensive tracking and management mechanism throughout the entire process, we ensure that both the product R&D process and the final deliverables meet quality standards. During the Reporting Period, the Company operated in compliance with laws, and there were no material violations or non-compliance incidents that had a significant impact on business operations.

#### Quality Management System

The Company continuously enhances its quality management system and actively pursues certifications. During the Reporting Period, AsialInfo Technologies successfully obtained a variety of domestic and international quality and service qualification certificates across various professional technical fields, including ISO9001 Quality Management System Certification, ISO20000 IT Service Management System Certification, ISO27001 Information Security Management System Certification, ITSS Information Technology Service Operation and Maintenance Standards Compliance Certificate (Level 2), ITSS Data Center Service Capability Maturity Model for Information Technology Services (Level 2), CMMI-Maturity Level 5, Cloud Management Service Capability Assessment Certificate (Outstanding Level), Domestic Information System Integration and Service Capability Assessment Certificate (Level 4), Information System Construction and Service Capability Certificate (CS5), DCMM-Data Management Capability Maturity Model Certificate (Level 3), Information System Security Integration Service Qualification (Level 2) (CCRC), and Software Security Development Service Qualification (Level 2) (CCRC), which serve as a strong guarantee of the reliability and high quality of the products and services provided by the Company. Given the nature of its operations, the Company is not involved in product recall issues. Meanwhile, the Group has not received any complaints regarding the Group's products or services.



## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Intellectual Property Management

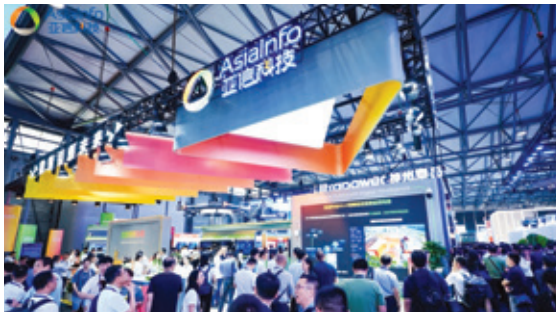
We recognise that R&D innovation is the cornerstone of our products and services, and that a robust intellectual property system is the core safeguard for such innovation. We strictly comply with legal standards, including the Patent Law of the People's Republic of China and the Copyright Law of the People's Republic of China. By implementing internal regulations such as the Management Measures on Patent Applications and the Management Measures on Patent Incentives, we continuously optimise the property rights protection mechanism, which effectively stimulates the innovative vitality of our R&D personnel, significantly enhances the quality of our invention patents, and further fortifies the Company's independent R&D capabilities and technological barriers to entry.

During the year, the Company secured 110 new software copyrights and 83 patents. It also distributed a total of RMB740,000 in patent incentives in accordance with the Management Measures on Patent Applications. As of the end of December 2025, the Company had accumulated a total of 1,945 software copyrights.

### Partner Communication and Collaboration

We actively participate in industry conferences and forums, and actively carry out external training and exchange activities. By sharing our experiences and achievements, we support the industry's development and advancement and contribute to promoting a thriving industry ecosystem.

From June 18 to 20, 2025, we were invited to attend MWC Shanghai 2025 (Mobile World Congress • Shanghai), one of the world's largest and most influential ICT events, in which we engaged with leading figures in the telecommunications sector to discuss the "Future Trajectory of Communications Evolution". On 23 May 2025, acting as a co-organiser, we engaged extensively in the C3 Security Conference, an influential event in the cybersecurity field. We collaborated with experts from industry, academia and research institutions to explore the trajectory of digital intelligence transformation and security evolution.



MWC Shanghai 2025



C3 Security Conference

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### CASE

#### Tianjin Mobile Partnered with AsialInfo Technologies to Rebuild Core IT System

Tianjin Mobile partnered with AsialInfo Technologies to co-develop “Zhongqing Baseline”(眾擎基線), a next-generation business support system designed to provide users with stable and efficient communication services. During the deployment of the “Zhongqing Baseline” next-generation business support system, AsialInfo Technologies developed and refined an IT system iteration and upgrade framework characterised by “standardised structure + intelligent tools + cloud deployment”, which broke through the efficiency bottlenecks associated with traditional iterative operations, enabling Tianjin Mobile to become the first provincial branch of China Mobile to implement the “Five Centers” and “Zhongqing Baseline” next-generation business support system.



Meanwhile, the Company has formulated the Customer Satisfaction Management Regulations to fulfill our customer service objectives. We conduct quarterly customer satisfaction surveys and address customer satisfaction issues through management and coordination to facilitate continuous improvements in our services and products, thereby continuously enhancing customer satisfaction. In 2025, we conducted satisfaction surveys among our external customers. The survey results showed that AsialInfo Technologies achieved a customer satisfaction score of over 4.7 (out of a maximum of 5) for all four quarters of 2025.

### 2.2 Information Security Management

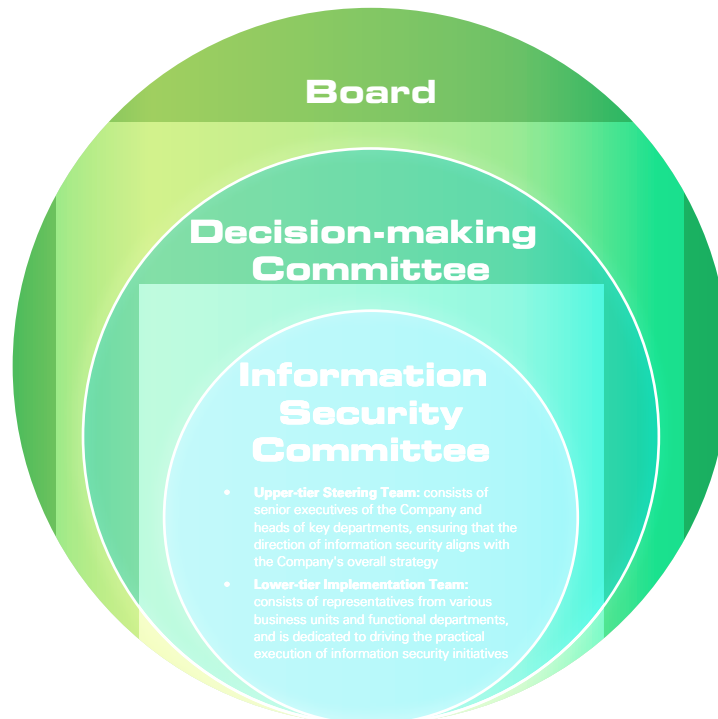
AsialInfo Technologies recognises information security management as an issue of high importance. It comprehensively elevates its information security management to a higher level through a multi-pronged approach, which includes continuously iterating its security organisational structure and policy framework, constantly enhancing its technical defense capabilities, and systematically raising information security awareness among all employees.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

The Company strictly complies with relevant laws and regulations, including the Cybersecurity Law of the People’s Republic of China, the Data Security Law of the People’s Republic of China, the Personal Information Protection Law of the People’s Republic of China and the Provisions on the Administration of Mobile Internet Application Information Services. Internally, it has established a suite of policies, such as the AsialInfo Technologies Customer Data Security Management Measures, the AsialInfo Technologies Information Security Incident Management Process, the AsialInfo Technologies Information Security Production Management System, the AsialInfo Technologies Customer Support Security Management Requirements, the AsialInfo Technologies Information Security Reward and Penalty Management System, and the AsialInfo Technologies Anti-Virus Management System, which ensures that its information security initiatives are implemented in a systematic, standardised and effective manner. In 2025, we pushed our information security efforts forward by focusing on five core pillars: “Compliance Governance, Practical Defense, Data Control, Awareness Cultivation and Production Assurance”.

### Information Security Management Structure

AsialInfo Technologies adopts a three-tier information security management structure comprising the “Board — Decision-Making Committee of the Company — Information Security Committee”. The Information Security Committee is internally structured into two tiers: the Upper-tier Steering Team consists of senior executives of the Company and heads of key departments, ensuring that the direction of information security aligns with the Company’s overall strategy; the Lower-tier Implementation Team consists of representatives from various business units and functional departments, and is dedicated to driving the practical execution of information security initiatives.



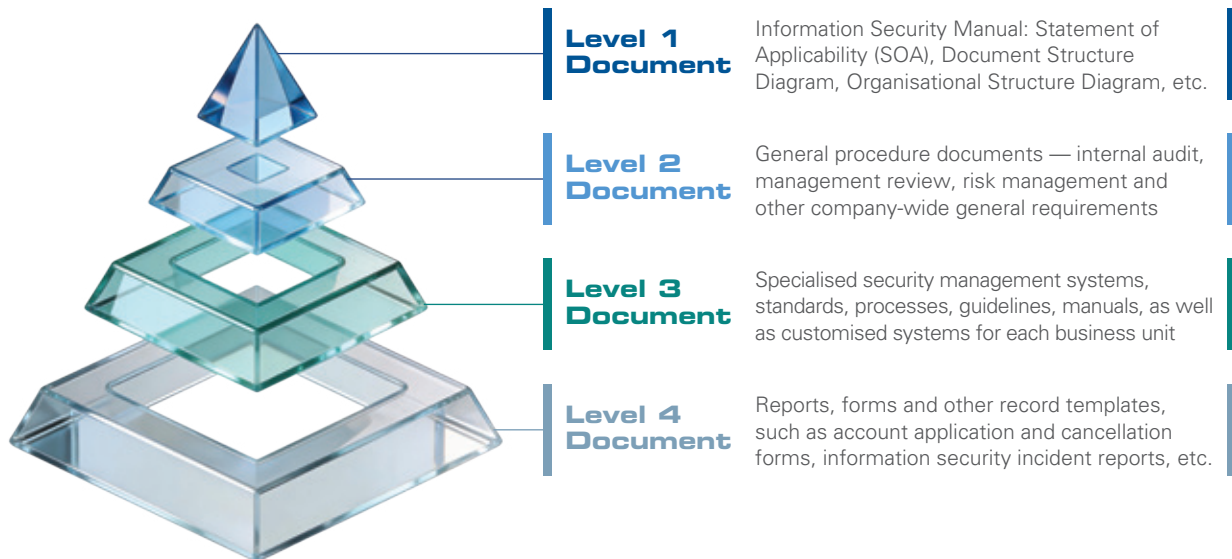
Information Security Management Structure

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Information Security Certification

AsiaInfo Technologies' information security system has earned numerous authoritative domestic and international certifications, spanning privacy security, cloud security and network security. Since 2015, the Company has comprehensively implemented the ISO27001 Information Security Management System, successfully passing the certification audits conducted by authoritative third-party organisations every year. This system has achieved 100% coverage, encompassing all subsidiaries and affiliated platforms, which signifies that the Company's information security management capabilities meet international standards.

Based on the ISO27001 standard and tailored to its actual operational needs, the Company has established a four-tier structure for the information security management system. Within this framework, the Information Security Management Manual serves as a tier-one policy document that provides overall management for various security policies, providing unified guidance and standardisation across the Company's information security management activities.



## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT


- 1 ISO System**  
ISO27001 Certification for Information Security Management System
- 2 ISO System**  
ISO20000 Certification for IT Service Management System
- 3 ITSS System**  
ITSS Conformity Certificate for Information Technology Service Operation and Maintenance Standards (Level 2)
- 4 ITSS System**  
ITSS Maturity Model for Data Center Service Capability in Information Technology Service (Level 2)
- 5 CMMI System**  
CMMI-Maturity Level 5
- 6 Information Security Service Qualification**  
Information Security Service Qualification — Information System Security Integration Service Qualification (Level 2) (CCRC)
- 7 Information Security Service Qualification**  
Information Security Service Qualification — Software Security Development Service Qualification (Level 2) (CCRC)
- 8 DCMM System**  
DCMM — Data Management Capability Maturity Model Certificate (Level 3)
- 9 LS Qualification**  
Domestic Information System Integration and Service Capability Assessment Certificate (Level 4)
- 10 System Integration Qualification**  
Information System Construction and Service Capability Certificate (CS5)
- 11 Cloud Service Certification**  
Cloud Management Service Capability Assessment Certificate (Excellence Level)



## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Customer Privacy and Data Protection

The Company continuously optimises its privacy and data security management system, strictly complying with the laws and regulations, including the Cybersecurity Law, Data Security Law and Personal Information Protection Law. Internally, the Company has established a series of policies, such as the Customer Support Security Management Requirements, the Personal Information Protection and Security Management Requirements, the Supplier Security Management Requirements, and the Data Encryption Management Requirements. By leveraging standardised processes and professional technical measures, the Company provides comprehensive end-to-end protection and safeguards for data security.

Diversified Privacy and Data Protection Measures 	
<b>Deepening Compliance Governance and System Development</b>	<b>Dynamic Policy Optimisation:</b> Refined the information security policy matrix and reinforced compliance boundaries for emerging fields such as AI; Successfully passed various domestic and international professional audits, including ISO27001 and KPMG financial audits
	<b>Full Lifecycle Management:</b> Established end-to-end controls ranging from pre-employment background checks and on-the-job permission reviews to offboarding audits; Implemented a “warning — discovery — disposal” governance mechanism for vulnerabilities and asset risks
<b>Strengthening Technical Defenses and Terminal Security</b>	<b>Terminal Security Control:</b> Ensured 100% personnel in core roles are equipped with dedicated terminals under dynamic management protocols; constructed 81 secure operation rooms and deployed over 1,000 safety production equipment to achieve physical segregation between core roles and the general office environment
	<b>Localisation and Autonomous Prevention and Control:</b> Completed the localised replacement of the email security gateway; Deployed security protection systems (such as “Xincang, Xinwei, Xinxian (信舱、信桅、信舷)”) to enable real-time monitoring and closed-loop handling of abnormal alerts
<b>Precise control of data and R&amp;D security</b>	<b>Data Loss Prevention (DLP):</b> Integrated all ERP systems, R&D servers and core source code into a unified workspace management; Upgraded the core OA system for leak prevention, achieving full coverage of logging and watermarking functionalities.
	<b>Data Asset Inventory Audit:</b> Completed the collection and risk assessment of 363 middle- and back-office data assets, mapping out the data foundation and tightening export controls to effectively prevent commercial data leaks

**ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT**

Diversified Privacy and Data Protection Measures	
<b>Enhancing Cyber Defence Readiness and All-Staff Awareness</b>	<b>Cyber Defence Assurance:</b> Conducted quarterly penetration testing on production systems to ensure the secure launch of front-end businesses
	<b>Information Security Culture Cultivation:</b> Conducted regular simulated phishing drills to enhance the “immunity” of all employees to risks; Established a security mechanism with clear rewards and penalties, utilising quarterly audits and self-inspections to drive improvements based on real cases.

**Information Security Incident Emergency Response**

To address major security incidents such as data breaches, AsialInfo Technologies has specifically formulated the Security Incident Management Procedure of AsialInfo Technologies, which categorises information security emergency responses into three levels: Level 1, Level 2 and Level 3. Based on the results of business impact analyses and risk assessments, the Company identifies various emergency scenarios and develops corresponding contingency plans. Furthermore, it conducts regular emergency drills to continuously optimise and refine these mechanisms, executing them in accordance with the Business Continuity Security Management Requirements of AsialInfo Technologies. Meanwhile, it has formulated the Major Information Security Incident Handling Process of AsialInfo Technologies to ensure swift and effective resolution in the event of a major information security incident, thereby minimising its impact.

Information Security Incident Emergency Response Procedure		
Emergency procedures	Steps	Responsible departments
<b>1. Incident notification</b>	Incident reporting	On-site duty personnel → GAC Information Security Department
	Initial response	GAC Information Security Department → Information Security Committee

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

Information Security Incident Emergency Response Procedure		
Emergency procedures	Steps	Responsible departments
<b>2. Incident handling</b>	Preliminary handling	GAC Information Security Department
	Incident assessment and plan development	GAC Information Security Department
	Approval and activation of emergency responses	Information Security Committee
	Handling and execution	Information Security Working Group
	Handling completion and feedback	/
	Business recovery verification	Related business departments
<b>3. Incident conclusion and analysis</b>	Evidence collection	Information Security Working Group
	Incident conclusion	GAC Information Security Department
<b>4. Incident investigation and accountability</b>	Investigation and analysis	GAC Information Security Department
	Report feedback	Information Security Committee
<b>5. Incident communication and reporting</b>	Internal communication	SC
	External communication	National authorities, media
	Notification of decisions	Information Security Working Group and Related Parties
<b>6. Incident handling closed</b>		

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Enhancing Information Security Awareness

The Company actively conducts information security education and training activities and strengthens security awareness campaigns to continuously deepen all employees’ understanding of the importance of information security and reinforce security awareness, providing a solid safeguard for the Company’s information security.

<p><b>Information Security Training and Tests</b></p>	<ul style="list-style-type: none"> <li>Completed 1 information security awareness training session, with a total of 17,533 attendance completing the training and test</li> <li>Completed 1 security awareness training session for employees who fell victim during the phishing simulation, with 219 employees completing the training and test</li> <li>Completed 2 phishing simulations, sending a total of 18,210 simulated phishing emails</li> </ul>
<p><b>Information Security Awareness Campaigns</b></p>	<ul style="list-style-type: none"> <li>Security Awareness SMS: monthly security reminders delivered via SMS, with 11 messages sent in total</li> <li>Security Awareness Monthly Newsletter: a total of 12 issues of monthly information security newsletters published</li> <li>Launched a security services portal on the “Xinbuluo” platform, featuring six integrated major functional modules</li> </ul>
<p><b>Signing of Information Security Commitments</b></p>	<ul style="list-style-type: none"> <li>Signed 18,251 information security non-disclosure agreements (NDAs) and letters of commitment, including 17,999 special security commitments</li> <li>Signed 155 internal information security NDAs</li> <li>Supported the BSC project team by providing commitment documentation for 97 personnel</li> </ul>

## 2.3 Supply Chain Management

### Supply Chain Management System

AsialInfo Technologies has always been committed to building a highly resilient supply chain system. The Company strictly adheres to relevant laws and regulations, including the Bidding Law of the People’s Republic of China, the Regulation on the Implementation of the Bidding Law of the People’s Republic of China, and the Administrative Measures for Non-Bidding Procurement Methods in Government Procurement. Furthermore, we have established internal policies such as the AsialInfo Technologies Supplier Management Norms, the AsialInfo Technologies Procurement Management — Supplier Management Process and the Supplier Selection (Procurement) Process, which strictly regulate supplier onboarding reviews, dynamic information maintenance, as well as screening and utilisation processes. We also conduct supplier evaluations, monitoring and other related work through a combination of regular and ad-hoc methods.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Supply Chain Access and Assessment

During the procedures of engagement and assessment, the Company requires suppliers to sign commitment documents, such as the Letter of Commitment on Environmental and Occupational Health and Safety Management, the Letter of Commitment on Integrity and the Letter of Commitment on Compliance. We also provide a Notice to Stakeholders, which clearly sets out requirements for suppliers regarding environmental protection, occupational health, employment, integrity and compliance, designed to prevent various environmental, social and compliance risks within the supply chain. By working hand in hand with partners, we strive to co-create a sustainable supply chain ecosystem.

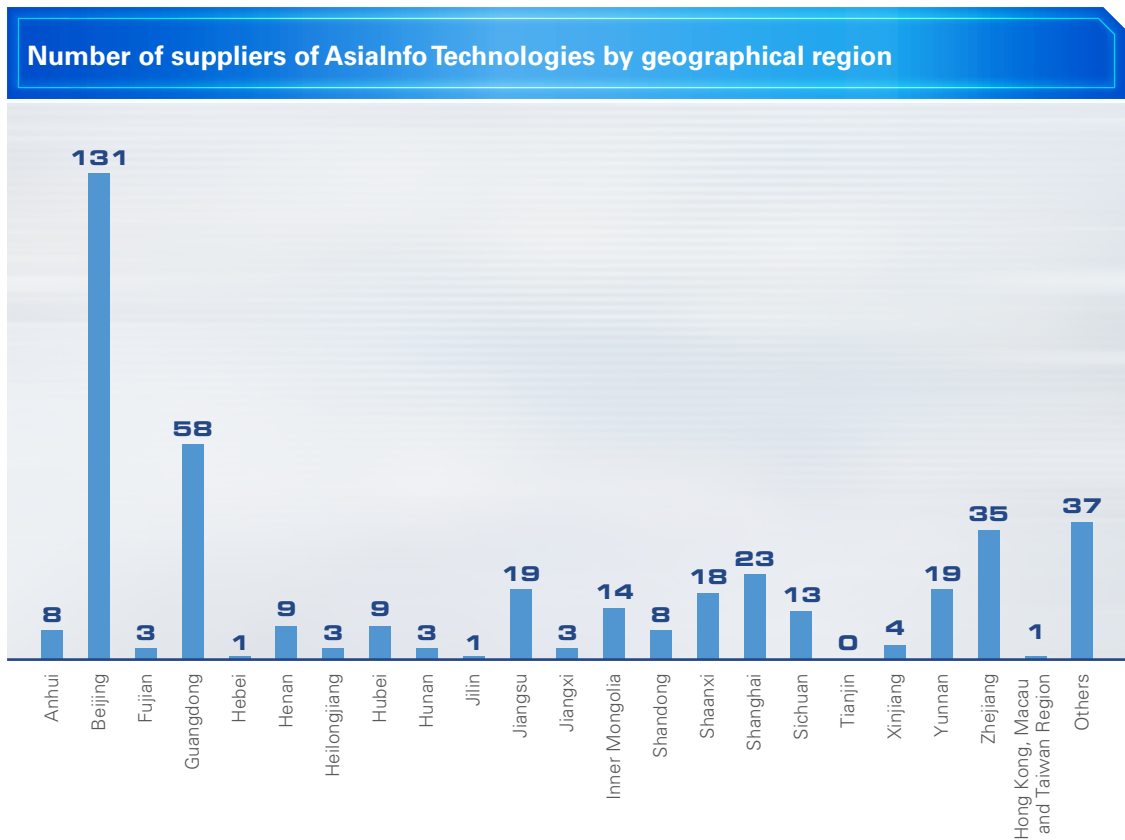
Type of Risk	Precautionary Measures
<b>Environmental risk</b>	<ul style="list-style-type: none"> <li>Strictly evaluate supplier qualifications, prioritising those certified with the ISO14001 Environmental Management System</li> <li>Incorporate environmental terms into contracts to encourage suppliers to adopt low-carbon, eco-friendly production models and promote the use of pollution-free manufacturing processes and equipment</li> <li>Establish a supplier phase-out mechanism to promptly terminate partnerships with suppliers that fail to meet emission standards or violate waste disposal regulations.</li> </ul>
<b>Social risk</b>	<ul style="list-style-type: none"> <li>Verify whether suppliers hold OHSAS 18001 or ISO45001 Occupational Health and Safety Management certifications, giving preference to those with these credentials</li> <li>Clearly define supplier responsibilities, requiring them to assume full responsibility for any safety incidents, including personal injury, equipment damage and property loss during operations or construction</li> <li>Require suppliers to appoint dedicated safety officers at worksites to conduct risk identification and implement safety operational plans, which may only be executed upon approval</li> <li>Urge suppliers to standardise their labor management practices, ensuring strict compliance with all local employment and labor laws and regulations at the project site</li> </ul>

**ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT**

Type of Risk	Precautionary Measures
<b>Integrity risk management</b>	<ul style="list-style-type: none"> <li>Require all suppliers and contractors to sign a Letter of Commitment on Integrity and a Letter of Commitment on Compliance. They shall pledge to establish and enforce internal compliance measures, strengthen education on laws and regulations, disciplinary codes and professional ethics, and proactively prevent and resolutely reject commercial bribery and other malpractices. Failure to do so will result in the denial of the partnership</li> </ul>

During the Reporting Period, the Group engaged a total of 420 suppliers (including project procurement and technology outsourcing). All suppliers were subject to stringent selection in accordance with the Supplier Selection (Procurement) Process.

The number of suppliers of AsialInfo Technologies by geographical region during the year is as follows:



## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### 3. ADVANCING GREEN DEVELOPMENT THROUGH DIGITAL INTELLIGENCE AND LOW-CARBON ENABLEMENT

#### 3.1 Respond to climate change

AsiaInfo Technologies, as a leading provider of information technology products and services, upholds a green development philosophy and adopts a “dual-path” approach — optimising its own operations while enabling industry transformation — to drive low-carbon development. Climate change has been elevated to a top-tier governance priority. Supported by a well-established governance framework and robust assessment mechanisms, we actively respond to the multifaceted challenges and potential opportunities presented by climate change. Climate-related risk management processes have been fully embedded into the Company’s overall governance architecture, reinforcing a strong foundation for our long-term sustainability.

#### Governance

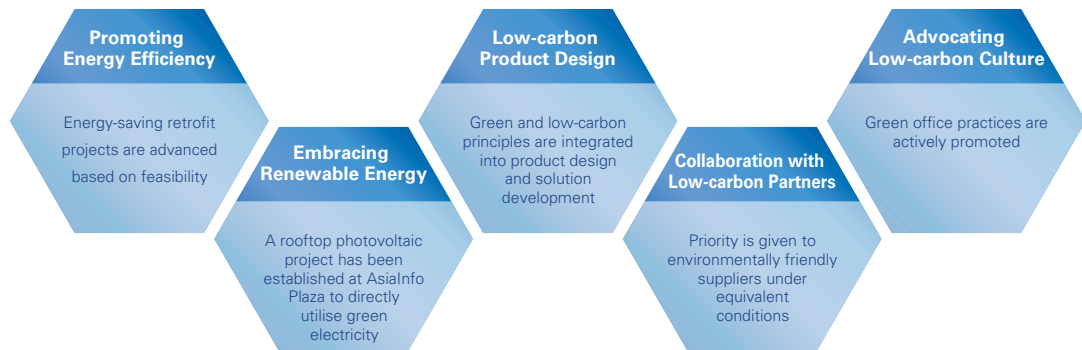
We have established a climate change governance framework aligned with our ESG governance structure, with clearly defined responsibilities at each level of management, ensuring the proactive implementation of climate-related management initiatives.

Climate Change Governance Structure		
Level	Composition	Responsibilities
<b>Decision-Making Level</b>	The Board	The Board serves as the highest governing body for climate-related matters, assuming overall responsibility for the identification and management of climate-related risks and opportunities
<b>Management Level</b>	Management of the Company	Regular meetings are convened to deliberate on climate change-related issues and report to the Board, thereby discharging oversight responsibilities and ensuring the effective implementation of climate risk response measures
<b>Execution Level</b>	ESG Working Group	Regular climate-focused studies are conducted to systematically identify and manage relevant risks and opportunities, while periodic progress updates are reported to management

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Management strategy

To further advance our climate response efforts, in 2025, we studied and consolidated AsialInfo Technologies's five climate change management measures. We will promptly adjust the relevant management approaches and initiatives based on the annual assessment of the impacts, risks and opportunities associated with climate change, and in alignment with the Company's plans and objectives for the year.



### Identification and management of risks and opportunities

In 2025, the Company continued to refer to the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD) framework in order to systematically analyse both physical risks and transition risks. In response to identified climate threats, we promptly amended our climate risk management approach and formulated forward-looking response measures.

The Company has formally integrated climate-related risks into its enterprise-wide risk management system. A professional "risk matrix" assessment tool is adopted to conduct both quantitative and qualitative analyses of various risk indicators, based on which differentiated mitigation plans and response measures are developed:

- Differentiated response: targeted mitigation strategies are deployed in line with different levels of climate risk.
- Dynamic tracking and early warning: a risk monitoring platform is leveraged to enable real-time tracking and timely alerts for material risks.
- Management process optimisation: through the continuous enhancement of management systems and control mechanisms, climate-related risks are maintained within predefined controllable thresholds, ensuring the stability of business operations.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

During the Reporting Period, the climate-related risks and opportunities identified by the Company are as follows:

Types of Risks/Opportunities		Description of Risks/ Opportunities	Countermeasures
Physical Risk	Acute Risk	The Company's daily operations and data centers may be affected by extreme weather conditions such as hurricanes and heavy rains, resulting in increased additional operating costs or reduced operating income	Formulate evacuation plans for emergencies;  Conducting evacuation drills for flood control purposes regularly;  Establish a remote office platform to ensure the stable operation of the Company's various businesses
	Chronic Risk	Chronic risks such as heat, drought, and rising sea levels may increase the total energy consumption and costs of the Company's office building or data centre, resulting in higher overall operating costs	Assign dedicated security personnel in each project to oversee security measure briefings and on-site communication
Transformation Risk	Policy and legal Risk	With the increasing materiality of addressing climate change, the government and listing regulators may introduce more stringent requirements on disclosure of environmental information and supervision for enterprises, which may increase the compliance risks faced by enterprises	Constantly monitor and study regulatory policies to ensure full operational compliance;  Actively explore low-carbon operation models and effectively reduce our GHG emissions by improving energy efficiency and increasing the proportion of clean energy
	Technical risk	Driven by the "Dual Carbon" policy, the demand for low-carbon technologies will gradually increase. Failure to master core green technologies or failure to invest in green technologies may lead to the setback of the core competitiveness of enterprises	Strengthen the research and development of and talent reserves for low-carbon technologies, and deepen efforts in energy conservation and emission reduction practices leveraging our own low-carbon technologies

**ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT**

Types of Risks/Opportunities		Description of Risks/ Opportunities	Countermeasures
	Market risk	As customers are concerned about the low-carbon properties of products, if green and low-carbon technologies and services are not provided in a timely manner, the market share may decline, thus affecting operating income	<p>Enhance low-carbon technology capabilities and develop green products</p> <p>Promote low- carbon concept and lead green consumption</p>
	Reputation risk	If an enterprise fails to disclose the progress of its goals or key measures to the public in a timely manner after releasing the “Dual Carbon” objective or sustainable development strategy, investors and the public may cast doubts, which will further affect the reputation of the enterprise	In addition to releasing targets for carbon reduction, AsialInfo Technologies continuously carries out various low-carbon practices and discloses them to the public in a timely manner
Opportunities	Green products and services	Traditional high-carbon emission industries are accelerating green and low-carbon digital transformation, consumer preferences are shifting towards green and low-carbon, resulting in higher product demand	Leveraging on our digital intelligence technology (such as 5G private network, smart energy management platform, AI, etc.) to precisely enter the low-carbon solution market in energy, industry and other fields
	Improved resource efficiency	Improved resource utilisation efficiency helps companies reduce costs, increase output, and enhance the value of fixed assets	By promoting the “Super Project” and “AsialInfo Plaza Renovation Project”, we will improve resource utilisation efficiency and energy performance

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

AsialInfo Technologies demonstrates a profound understanding of the dual impacts of climate change. Building on a comprehensive assessment of climate risks, the Company actively advances low-carbon operations and, leveraging the strong research and development capabilities of its EBC division, delivers a range of innovative products and services that empower enterprises in their green transformation. This approach not only precisely addresses customers' decarbonisation needs, but also successfully unlocks new market opportunities and revenue streams. Looking ahead, AsialInfo Technologies will continue to enhance its climate strategy, striving to provide green and intelligent solutions for both itself and its partners, and to jointly create sustainable value.

### Indicators and targets

The Company has set the goal of achieving full carbon neutrality by 2028, and is promoting low-carbon development through various means such as the use of clean energy and smart energy platforms. During the Reporting Period, the greenhouse gas (GHG) emissions of AsialInfo Technologies are as follows:

GHG emissions (scope 1 and scope 2)	Unit	2025
Vehicle emissions and natural gas emissions (scope 1)	Tonnes of carbon dioxide equivalent	494.03
Electricity emissions (scope 2)	Tonnes of carbon dioxide	4,784.16
Total GHG emissions	Tonnes of carbon dioxide equivalent	5,278.19
Total GHG emission density	Kilogram of carbon dioxide equivalent/ revenue of RMB10,000	8.38

### 3.2 Digital intelligence empowering carbon reduction

AsialInfo Technologies embeds "green" into its operational DNA. While advancing its own green and low-carbon initiatives, the Company maintains a strong focus on carbon reduction across the value chain, positioning itself as an enabler of green transformation and supporting its partners in energy conservation and emissions reduction. Green and low-carbon principles are integrated throughout product research and development. By leveraging digital intelligence technologies, the Company collaborates with its partners to develop zero-carbon parks and zero-carbon service areas, collectively advancing towards a low-carbon future driven by digital intelligence.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### CASE

#### Partnering to develop benchmark zero-carbon park project

AsialInfo Technologies has been granted pilot qualification for the “Zero-Carbon Park Development Planning and Compliance System Research” project, one of the key initiatives of the State Administration for Market Regulation in 2025. Leveraging its self-developed energy and carbon management platform and in collaboration with partners, the Company focuses on key scenarios within industrial parks, including the transformation of energy consumption structures, the digitalisation of energy and carbon management, and the utilisation of renewable energy. Demonstration applications of the project’s research outcomes are being carried out in Dalian Jinpu New Area, with the aim of jointly developing a benchmark zero-carbon park project.



Inaugural session and seminar of the “Zero-Carbon Park Development Planning and Compliance System Research” Major Project

AsialInfo Technologies has established a comprehensive suite of solutions encompassing energy and carbon management platforms, virtual power plant operations, and green electricity trading services, in alignment with national requirements for zero-carbon parks, including “strengthening energy and carbon management capabilities” and “advancing virtual power plant models”. Looking ahead, the Company will prioritise the development of an “intelligent energy management and digital platform for zero-carbon parks”, leveraging its core capabilities in virtual power plants, load aggregation, and carbon emissions monitoring to deliver end-to-end technical support for energy dispatch optimisation, carbon data visualisation, and operational efficiency enhancement within industrial parks.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### CASE

#### Building a smart energy management system to develop zero-carbon highway service areas

To address the increasingly diversified energy demand of highway service areas, AsialInfo Technologies has developed a smart energy management system integrating monitoring, forecasting and optimisation for the Fengjiawan Service Area in Qionghai, Hainan Province. The system enables the efficient utilisation of clean energy and supports the refined, low-carbon operation of energy use within the service area.



AsialInfo Technologies Integrated Energy Management Platform

### 3.3 Green operations management

#### Environmental management system

AsialInfo Technologies strictly attaches great importance to the construction of environmental management system, and has complied with the Law of the PRC on the Prevention and Control of Atmospheric Pollution (《中華人民共和國大氣污染防治法》), Law of the PRC on the Prevention and Control of Water Pollution (《中華人民共和國水污染防治法》), Law of the PRC on the Prevention and Control of Environmental Pollution by Solid Waste (《中華人民共和國固體廢物污染環境防治法》) and Regulation on the Administration of the Recovery and Disposal of Waste Electrical and Electronic Products (《廢棄電器電子產品回收處理管理條例》) and other laws and regulations. It has formulated the Environmental Protection and Management Measures of AsialInfo Technologies and the Procedure on Prevention (《亞信科技環境保護管理辦法》) and set out strict regulations on emissions of various pollutants to ensure that all pollutants meet the emission standards.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

The Group continues to promote international standardised energy management system and environmental management system certification, and has passed ISO14001 environmental management system certification. During the Reporting Period, the Group did not violate any relevant laws and regulations that have a significant impact on the Group.



### Energy Management

The Company's energy and resources are used in work parks and buildings. The energy used by the Company includes purchased electricity, gasoline (mobile source), and natural gas, of which purchased electricity is the Company's primary energy consumption and is not involved in using other energy.

In 2025, the Company implemented various energy saving measures, including the commencement of the supplementary renovation of AsialInfo Plaza Phase 2. It focuses on the intelligent transformation of the air-conditioning and lighting systems of the AsialInfo Plaza to achieve remote monitoring and control with a view to further enhancing energy efficiency.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### CASE

#### Smart Integrated Energy Project of AsialInfo Plaza

AsialInfo Technologies has consistently carried out green carbon reduction work in AsialInfo Plaza since 2022. In 2025, the Phase 2 supplementary renovation of the AsialInfo Plaza's smart energy system was carried out as part of the Company's ongoing commitment to its green and low-carbon transformation.

- Upgrading and replacing lighting switches, air conditioning control panels, fresh air system switches, water meters, and electricity meters to enable remote monitoring and control.
- Replacing conventional lighting tubes with LED tubes.
- Upgrading the Integrated Energy Smart Management Platform to Version 2.5.

Through these integrated energy transformations, AsialInfo Plaza is projected to save approximately RMB156,000 annually on lighting costs. Additionally, by reducing daily air conditioning operation by 1-2 hours, it is expected to save RMB22,000 per year.



## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

For the consumption of major energy by the Company during the Reporting Period, please refer to the table below:

Energy consumption		Unit	2025
<b>Indirect Energy</b>	Total electricity consumption	'000 kWh	<b>9,016.51</b>
	Electricity consumption intensity	kWh/revenue of RMB10,000	<b>14.31</b>
<b>Direct Energy</b>	Total fuel consumption (vehicle)	L	<b>17,510.25</b>
	Total natural gas consumption	m <sup>3</sup>	<b>210,776</b>
	Total direct energy consumption	'000 kWh	<b>2,434.01</b>
	Direct energy consumption intensity	kWh/revenue of RMB10,000	<b>3.86</b>

### Water resources management

The Company's water consumption is primarily sourced from the municipal water supply network and is not involved in obtaining suitable water sources. Due to the nature of the business, AsialInfo Technologies does not involve industrial water consumption or other large-scale use of water resources.

We encourage all employees to participate in green and low-carbon actions in our daily operations, promoting the transformation to a green and low-carbon lifestyle through green office and low-carbon travel for conservation of water and other resources.

In terms of sewage treatment, the Company does not involve industrial sewage and sewage treatment due to its business nature. All sewage is office domestic sewage. It can effectively reduce the sewage discharge of the Company by reducing the use of water resources.

For the consumption of major water resources by the Company during the Reporting Period, please refer to the table below:

Water resources consumption <sup>1</sup>		Unit	2025
<b>Total water consumption</b>		Tonne	<b>36,559.33</b>
<b>Total water consumption intensity</b>		Tonne/revenue of RMB10,000	<b>0.058</b>

<sup>1</sup> Data on water resources use only covers AsialInfo Technologies (China), Inc., AsialInfo Technologies (Nanjing), Inc., Guangzhou AsialInfo Technologies, Inc. and Hunan AsialInfo Software Co., Ltd., all of which are major operating subsidiaries of the Company.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Green office

AsiaInfo Technologies has actively responded to the national “Dual Carbon” strategy by deeply integrating the green development concept into its daily operations and office environment. We are committed to fostering a low-carbon and efficient workplace ecosystem. By leveraging both technological empowerment and management optimisation, we continuously drive resource conservation and energy reduction.

### Green office initiatives

- Advocating for turning off lights when not in use to save electricity
- Replacing garage and stairwell lighting with voice-activated lights
- Promoting low-carbon travel and advocating for green and healthy transportation methods
- Planning and arranging vehicle usage in a reasonable manner to improve vehicle efficiency
- Submitting travel expense receipts online to reduce printing
- Using 70g lightweight paper and encouraging double-sided printing and the reuse of printed paper to reduce resource consumption
- Monitoring the power and water consumption in the office building through smart electricity meters and smart water meters, and promptly stop waste of resources if found



70g lightweight paper



Recycle of used paper



Save on printing paper



## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

For the consumption of major office resources by the Company during the Reporting Period, please refer to the table below:

Office resources consumption <sup>2</sup>	Unit	2025
<b>Paper consumption</b>	Kilogram	<b>5,735.19</b>
<b>Paper consumption intensity</b>	Kilogram/revenue of RMB10,000	<b>0.0091</b>

### Emission management

Given the nature of AsialInfo Technologies' business, its operations do not have a significant impact on the environment. The Company's primary environmental footprint stems from waste generated by office activities and air emissions from company vehicles. To address this, we take the initiative to reduce greenhouse gas emissions and pollutant output by optimising the management of purchased electricity and improving the operational efficiency of our vehicles.

In terms of waste management, we uphold the principle of "reduction at source and compliant disposal". Professionally qualified companies are engaged for centralised recycling of both hazardous waste and non-hazardous waste. Notably, in 2025, the comprehensive upgrade to LED energy-saving lighting fixtures significantly reduced the amount of waste hazardous fluorescent tubes.

Meanwhile, we set up waste sorting and recycling facilities across our office premises and strengthened environmental protection education to encourage employees live a low-carbon life. During the year, we successfully achieved a 100% treatment rate of domestic wastes, fully demonstrating our commitment to the circular economy.

<sup>2</sup> Data on office resources use only covers AsialInfo Technologies (China), Inc., AsialInfo Technologies (Nanjing), Inc., Guangzhou AsialInfo Technologies, Inc. and Hunan AsialInfo Software Co., Ltd., all of which are major operating subsidiaries of the Company.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

The statistics below show the information of emissions of the Company during the Reporting Period<sup>3</sup>:

Pollutant Emission	Unit	2025
<b>Air pollutant emissions<sup>4</sup></b>		
CO emission	Kilogram	83.01
NO <sub>x</sub> emission	Kilogram	3.08
HC emission	Kilogram	10.10
PM <sub>2.5</sub> emission	Kilogram	0.54
PM <sub>10</sub> emission	Kilogram	0.54
<b>Non-hazardous waste produced<sup>5</sup></b>		
Office domestic wastes	Tonnes	77.197
Kitchen wastes	Tonnes	69.84
Waste batter	Tonnes	0.039
Waste battery recycled	Tonnes	0.013
Total non-hazardous waste emissions	Tonnes	147.076
Intensity of non-hazardous waste emission	Kilogram/revenue of RMB10,000	0.233
<b>Hazardous waste produced</b>		
Waste fluorescent tube	Tonnes	1.659
Waste fluorescent tube recycled	Tonnes	1.6125
Waste toner cartridge	Tonnes	0.0601
Waste toner cartridge recycled	Tonnes	0.0601
Total hazardous wastes produced	Tonnes	1.721
Intensity of hazardous wastes produced	Kilogram/revenue of RMB10,000	0.0027

<sup>3</sup> During the Reporting Period, the Company was not involved in packaging materials.

<sup>4</sup> Air pollutant emissions are emissions from vehicles owned by the Company, including emissions from vehicles owned and operated by the Company, and are calculated with reference to the Technical Guide for Emission Inventory for Road Motor Vehicles (Trial).

<sup>5</sup> With reference to the definition in Basel Convention, non-hazardous waste of the Company include computers, digital communication circuits and devices, servers, printers, etc. All electronic waste are auctioned off by the Company.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### 4. PEOPLE-ORIENTED APPROACH TO BUILDING AN EXCEPTIONAL WORKPLACE

#### 4.1 Talent employment and management

AsialInfo Technologies has strictly complied with the relevant laws and regulations, including the Labour Law of the PRC 《(中華人民共和國勞動法)》, Labour Contract Law of the PRC 《(中華人民共和國勞動合同法)》, Social Insurance Law of the PRC 《(中華人民共和國社會保險法)》 and Regulations on Prohibition of Child Labour 《(禁止使用童工規定)》. In 2025, aligned with its operational needs, the Company updated eight recruitment-related policies and procedures, including the Recruitment Management Policy and the Background Screening Management Protocols. These updates further standardise employment practices, reinforce the employment management framework, and effectively safeguard the lawful rights and interests of all employees, ensuring that hiring activities are carried out in a compliant and well-ordered manner.

The Company upholds the principles of equal employment and diversity recruitment, and insisted on equal pay for equal work and provided equal employment opportunities for employees of different nationalities, races, genders, ages, religious beliefs and cultural backgrounds. To prevent the occurrence of forced labour, the Company has strictly complied with the Labour Law of the PRC 《(中華人民共和國勞動法)》, and ensure that each employee's working hours comply with the laws and regulations of their respective place of employment and the requirements of the AsialInfo Technologies Staff Manual 《(亞信科技員工手冊)》.

The Company has also complied with the Implementation Measures for Paid Annual Leave for Employees of Enterprises 《(企業職工帶薪年休假實施辦法)》, and formulated the AsialInfo Technologies has formulated the internal system such as AsialInfo Technologies Staff Vacation Management Regulations 《(亞信科技員工假期管理規定)》, strictly implementing national regulations on statutory holidays, marriage leave, maternity leave (or paternity leave), bereavement leave, annual leave and sick leave and fully safeguarding employees' entitlement to vacation.

The Company has designated Human Resources Centre (HRC) as the responsible department to comprehensively coordinate and oversee all matters related to the protection of employee rights and interests. During the Reporting Period, the Company did not record any incidents of non-compliance with laws and regulations on remuneration and dismissal, recruitment and promotion, working hours, holidays, equal opportunities, diversity, antidiscrimination and other benefits and welfare.

In addition, to prevent the employment of child labour, the Company has formulated the AsialInfo Technologies Background Investigation Management Norms 《(亞信科技背景調查管理規範)》, and conducted stringent third-party background investigations to verify the identity of candidate. Since its establishment, the Company has not engaged in child labour or forced labour; therefore, remedial measures for related violations are not applicable.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT



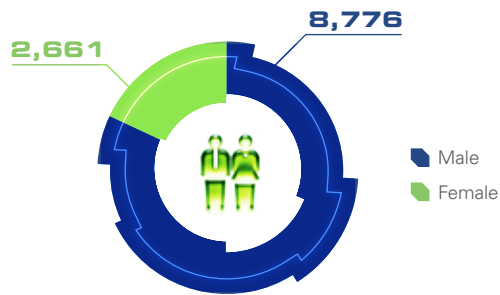
2025 Beijing Extraordinary Employer



2025 Beijing Best Employer

As of the end of the Reporting Period, the total number of full-time employees of the Company was 11,437, of which:

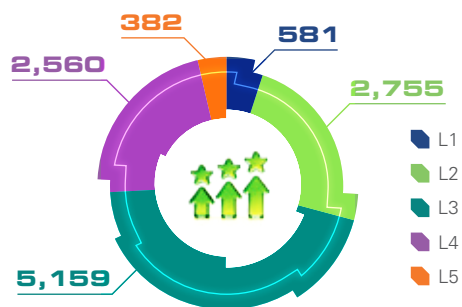
### By Gender of Employees



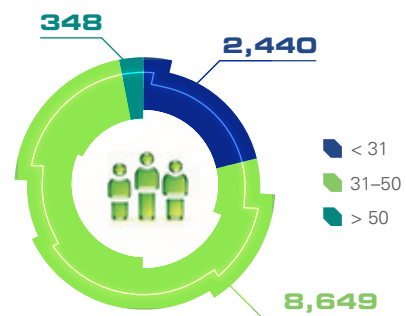
### By Employment Type of Employees



### By Position of Employees



### By Age Group of Employees



## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

During the Reporting Period, the Human Resources Centre of AsialInfo Technologies improved the attraction and retention of talent by adopting independent recruitment, strengthening professional talent training and implementing other means. The data of employee turnover in 2025 is as follows:

Categories	Subcategories	Turnover rate <sup>7</sup>
By Gender	Male	19.91%
	Female	22.32%
By Geographical Region	Chengdu	20.42%
	Guangzhou	22.82%
	Shanghai	18.83%
	Shenyang	11.31%
	Nanjing	19.39%
	Beijing	25.19%
By Age Group	Others	19.22%
	< 31	33.85%
	31-50	16.56%
	> 50	23.85%

### 4.2 Employee growth and development

#### Training system

The Company has established a well-structured, comprehensive training system. In 2025, it reviewed and updated its training framework, resulting in the 2025 Training Policy and Procedures. Further, guided by multiple regulatory documents, including the Annual Training Plan of AsialInfo Technologies (《亞信科技年度培訓計劃》), Internal Training Management System of AsialInfo Technologies (《亞信科技內部培訓管理制度》), External Training Management System of AsialInfo Technologies (《亞信科技對外培訓管理制度》), and Training Implementation, Evaluation and Archiving Process of AsialInfo Technologies (亞信科技培訓實施、評估歸檔流程), we delivered various targeted trainings such as new employee training, general ability training, management personnel training, and professional total personnel training. These initiatives meet the diverse development needs of employees across all roles and drive the continuous enhancement of the Company's talent pipeline.

<sup>7</sup> Turnover rate = Number of employee turnover in this category/Total number of employee in this category

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Diverse talent development initiatives

#### Key position talent development

Focusing on typical sales scenarios, the Company developed and delivered the “Sha Po Lang — Sales Skills Bootcamp”, combining sandbox simulations with AI-assisted practice to effectively enhance sales staff’s professional knowledge and practical skills. The programme commenced in May 2025, lasted for six months with 16 sessions, and engaged over 500 sales personnel.



#### Enhanced leading cadre development

The Company continued to advance the “Sail Plan — Reserve Cadre Training Camp” to strengthen the overall quality of management staff in strategic interpretation, innovative thinking, team leadership and other dimensions.

The Sail Plan programme was upgraded with AI to create the “AI Leadership Training Camp” learning project, integrating AI assessments and AI-assisted practice to improve knowledge-to-action conversion and elevate the learning experience of trainees.



Launched in Q2 2025, the AI Sail Plan programme has held six sessions, covering more than 300 active frontline managers and core talents.

#### Strengthening AI Capabilities and Promotion

Technical experts established the AsiaInfo Technology AI Certification System, which includes an AI competency model, AI training courses, and an AI certification question bank. Two sessions of company-wide training and certification were conducted to raise awareness of AI and enhance the AI capabilities of all staff.



For key technical roles such as product managers, the “Product Manager AI Bootcamp” was implemented, upgrading existing methodologies with AI integration and incubating multiple AI products.

To promote an AI innovation culture, the Company organised AI product and application innovation competitions, launched the AI Era Club, and established the AI Wisdom Forum, resulting in a wealth of AI experts and original AI products.

Through the two company-wide AI certification sessions, a total of 36,000 attendance were trained, achieving a pass rate of 99.24% and successfully realising the goal of assessing AI capabilities across the entire workforce.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

Meanwhile, AsialInfo Technologies actively works with third-party partner resources to carry out external training and joint talent training to jointly create an efficient talent training system. We offer our staff 7 certification programmes, including PMP renewal, the new Intermediate Artificial Intelligence Technical Certification from the Ministry of Industry and Information Technology's Talent Exchange Centre (工信部人才交流中心人工智能中級技術認證新考), the China Communications Association's Artificial Intelligence Technical Certification (中國通信協會人工智能技術認證), new project management certifications, certifications from the China Information Security Evaluation Centre (中國信息安全測評中心證書認證), Red Hat Linux Technical Certification (紅帽Linux技術認證), and the Beijing Municipal Human Resources and Social Security Bureau's Artificial Intelligence Trainer Certification (北京市人社局人工智能訓練師認證).

During the Reporting Period, the number of trainees was 10,851 employees, accounted for 94.88% of total number of employees, with total training time of 120,078.86 hours.

Number and percentage of trainees by gender and position of employees:

Category	Trainees (Headcount)	Percentage <sup>8</sup>
<b>BY GENDER</b>		
Male	8,420	77.60%
Female	2,431	22.40%
Subtotal	10,851	100.00%
<b>BY POSITION OF EMPLOYEES</b>		
L1	307	2.83%
L2	2,659	24.50%
L3	5,024	46.30%
L4	2,499	23.03%
L5	362	3.34%
Subtotal	10,851	100.00%

<sup>8</sup> Trainees rate in this category = Number of trainees in this category/Total number of trainees

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

Average training hours of trainees by gender and position of employees:

Category	Average hours (H) <sup>9</sup>
<b>BY GENDER</b>	
Male	11.29
Female	10.30
Subtotal	11.07
<b>BY POSITION OF EMPLOYEES</b>	
L1	9.17
L2	9.51
L3	11.20
L4	12.66
L5	11.27
Subtotal	11.07

### Promotion System

In line with our development strategy and business requirements, the Company has systematically established and refined a management system for employee promotion, ensuring the continuous realisation of talent potential through clear career progression pathways and growth trajectories, thereby fostering employee engagement and team cohesion.

We continuously improved the designated systems including "Professional Position Promotion Management Process of AsialInfo Technologies" and "Employee promotion management system of AsialInfo Technologies," and established a management and professional "Y"-shaped dual-channel development system. We guide employees to choose career paths that best suit their abilities, characteristics and professional interests, thereby ensuring the right person is in the right role and enabling everyone to fulfil their potential. Building on this, the Company has further refined its promotion criteria and requirements, placing greater emphasis on goal-orientation and performance contributions, and providing employees with a clear and transparent career progression pathway.

To ensure the objectivity and fairness of the promotion process, the Company adopts a two-level (company level, business department level) management strategy, and separate review committees are set up to assess job promotion standards and conduct hierarchical reviews of qualified employees. The entire process is strictly supervised to ensure fairness and justice. AsialInfo Technologies' performance management work is included in the "Super Project". This system involves all departments including procurement, finance, human resources, research and development, projects, administration, and IT in the daily operations of the Company. The Company has established effective channels for day-to-day performance communication, and employees may raise performance-related issues or submit suggestions at any time via the OA system, email or telephone. The Human Resources Centre (HRC) has dedicated staff to handle staff enquiries and suggestions, and undertakes to provide a response within approximately five working days.

<sup>9</sup> Average training hours of trainees in the relevant category = Total number of training hours of trainees in the specific category/Number of trainees in the specific category

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

The Company has established a systematic succession-planning and reserve-talent management mechanism. Utilising the 'triple-screening for pool entry' talent review methodology, the Company identifies core reserve talent and maintains a three-tier talent echelon under dynamic management. In 2025, we further integrated AI-powered agents to assist with evaluations, conducting multidimensional, data-driven assessments of key competencies. This has significantly enhanced the precision and efficiency of our talent reviews. Based on the annual review results, the Company continuously optimises its talent mapping and echelon structure to dynamically align with organisational development needs, ensuring a sustainable pipeline of strategic-fit key personnel for critical positions.

### Equity incentives

The Company's equity incentive policies were implemented to align the Company's development with employee contributions, further stimulating employee enthusiasm and enhancing loyalty and a sense of belonging.

- **2019 Share Option Scheme:** The purpose of the scheme is to provide relevant equity incentives to qualified directors, management and employees who have made contributions to the Company. The scheme shall be valid and effective for a period of 10 years from 25 November 2019. In 2025, a total of 18,400,000 share options were granted<sup>10</sup>.
- **2023 Share Award Scheme:** On 4 December 2023, the Board adopted the Scheme. Any core management personnel whom the Board or the Remuneration Committee or their respective delegate(s) considers, in its sole discretion, to have contributed or will contribute to the Company is eligible to receive an award. In 2025, no incentive shares were granted.

### 4.3 Employee rights and diversity

#### Employee rights and welfare protection

With a people-centred approach and a focus on the individual, AsiaInfo Technologies continuously enhances employee satisfaction and well-being through a human-centred management style and genuine care. We safeguard the present and future of every employee through a comprehensive benefits package, offering regular health examinations, psychological consultations, family fun days and a wide range of cultural and sporting activities. Meanwhile, we actively help employees in need. The AsiaInfo Technology Trade Union has set up a care and mutual aid fund. Participated employees contribute RMB15 a month. After three months of deductions, financial support can be provided for employees with illness or accidents, with a maximum amount of RMB100,000.

<sup>10</sup> For details, please refer to the "Grant of Options" announcement published on 27 August 2025, <https://www1.hkexnews.hk/listedco/listconews/sehk/2025/0827/2025082701803.pdf>

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### A fair and diverse environment

AsialInfo Technologies upholds a strong commitment to gender equality and cultural diversity, actively promoting employee care programs for women by organizing a variety of cultural and recreational activities, such as flower arrangement, for female employees. Our aim is to build a warm and supportive family where every employee feels respected and valued.



Flower arrangement event for female employees

### Culture Cultivation

AsialInfo Technologies regards its people as the Company's most valuable asset and the cornerstone of its development. We are committed to fostering a culture characterized by simplicity, sincerity, and pragmatism. Through a diverse range of employee engagement activities, a multi-dimensional employee care system, and the regular publication of the internal e-newsletter "Hello CICA People", we break down organizational barriers, promote the AsialInfo culture, and bring employees closer together.

During the year, we organised a carefully planned Mid-Autumn Festival celebration, where colleagues gathered together to solve riddles under colourful lanterns and made their own mooncakes and lanterns, experiencing the charm of traditional festive customs; on International Children's Day, we organized family events, inviting employees and their families to participate in interactive activities such as fun puzzle games and hands-on experiences with AsialInfo Technologies' self-developed AI products, enabling family members to personally experience the warmth of our corporate family.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT



Mid-Autumn Festival events

Family events on International Children's Day

### 4.4 Occupational health and safety

#### 4.4.1 Safety management system

The Company places great importance on the health and safety of its employees and is committed to creating a healthy, accident-free workplace. We strictly adhere to all national and local laws and regulations relating to occupational health and safety, including "Production Safety Law of the People's Republic of China" (《中華人民共和國安全生產法》), "The Fire Control Law of the People's Republic of China" (《中華人民共和國消防法》), "Law of the People's Republic of China on the Prevention and Treatment of Occupational Diseases" (《中華人民共和國職業病防治法》) and "Measures for the Administration of Occupational Health Examination" (《職業健康檢查管理辦法》). During the Reporting Period, the Company did not violate any laws and regulations related to the occupational health and safety.

The Company attaches great importance on occupational health and safety management, it regularly reviews and updates various safety-related systems, including "AsialInfo Technologies Customer Data Security Management Measures" (《亞信科技客戶數據安全管理辦法》) and "Emergency Handling Measures" (《突發事件處理辦法》), to ensure alignment with international best practices. We have set a goal of zero major accidents in occupational health and safety, and we fully ensure the achievement of our objectives by deepening risk assessments, strengthening the identification and mitigation of potential hazards, and improving safety supervision and evaluation mechanisms.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

Owing to our professional expertise and systematic management in the field of occupational health and safety, the Company successfully obtained ISO45001 certification for its occupational health and safety management system, which not only indicates the results of AsialInfo Technologies in achieving international standards in occupational health and safety management, but also lays a solid foundation for the continuous improvement of occupational health and safety performance.



ISO45001 Certificate-Occupational health and safety management systems

### *Safety management performance*

To create a safe atmosphere and enhance employee safety awareness, we have conducted various trainings on occupational safety, data security, production safety, fire safety, etc. In 2025, a total of 45,423 attendance participated in safety training, and the total safety training time was 20,265 hours.

For three consecutive years from 2023 to 2025, the Company has not occurred any work-related fatalities, and the work-related fatality rate has remained at 0%. In 2025, the number of lost working days due to work injuries was 116 days.

### 4.5 Public welfare through technology

AsialInfo Technologies is deeply rooted in a corporate ethos of giving back to society and actively engages in public welfare initiatives while pursuing steady business growth. We are committed to fostering a harmonious and sustainable community environment, leveraging our technical expertise to drive rural revitalisation. We transform the benefits of digital and intelligent technologies, alongside charitable donations from our staff, into social welfare that benefits the wider public, working with all sectors to build a future with a human touch. In 2025, the Company encouraged its employees to take part in voluntary activities, with a total of 694 hours recorded.

AsialInfo Technologies gives full play to corporate innovation advantages, accurately meet local development needs with intelligent operation and maintenance platforms, including “Xingyuan Xinxuan” and “Xihe Xingyuan”, to provide intelligent support for national rural revitalisation.

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### CASE

#### “Xingyuan Xinxuan” Support rural revitalisation

AsialInfo Xingyuan pioneered the idea of “Corporate digital transformation with help of cloud network, digital intelligence and AI”, while participating in the intelligent construction of multiple new energy stations. In 2025, AsialInfo Xingyuan and Sichuan Province explored the development of new energy power stations, empowering clean energy with technology. At the same time, it also creates a new brand “Xingyuan Xinxuan”, carefully selects handmade products made by local women and, supported by a smart supply chain, helps these products reach broader markets, creates employment opportunities for women, and contributes to sustainable development in plateau regions.



Collaboration of “Xingyuan Xinxuan” and KADHAK



AsialInfo Xingyuan and Sichuan Province exploring new energy power stations

# ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

## CASE

### “Warm Books for Young Hearts, Building the Future with AI — AsialInfo Charity Book Donation Campaign ”

In May 2025, AsialInfo Technologies partnered with Mutian Charity to carry out the “Warm Books for Young Hearts, Building the Future with AI — AsialInfo Charity Book Donation Campaign”, during which employees donated a total of 1,246 books.



Charity certificate — Mutian book donation charity project

In December 2025, AsialInfo Technologies partnered with the Beijing Le Share Foundation to launch the “Love in Old Clothes, Renewal through Recycling — AsialInfo Charity Clothing Donation Campaign”, during which employees donated a total of 1,259 items of clothing.



Certificate of Honour — 2025 Western Warmth Initiative Project

**ENVIRONMENTAL, SOCIAL AND  
GOVERNANCE (ESG) REPORT****CASE****AsialInfo establishes the Committee for Caring for the Next Generation**

AsialInfo Technologies demonstrates its commitment to social responsibility by establishing a Committee for Caring for the Next Generation, receiving an official plaque from the Haidian District Committee for Caring for the Next Generation in Beijing, and participating in the “Senior Science and Technology Experts in Schools” program.



Ceremony for the Presentation of the Plaque to the Haidian District Working Committee for Caring for the Next Generation in the Business Sector and the Launch of the “Senior Science and Technology Experts in Schools” Program

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### APPENDIX HONG KONG STOCK EXCHANGE ESG REPORTING CODE CONTENT GUIDANCE

A. Environmental			
Subject areas, aspects, general disclosures and Key Performance Indicators (KPIs)			Sections
<b>Aspect A1: Emissions</b>			
General Disclosure		Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	Emissions Management
KPI	A1.1	The types of emissions and respective emissions data.	Emissions Management
	A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Emissions Management
	A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	Emissions Management
	A1.5	Description of emissions target(s) set and steps taken to achieve them.	Emissions Management
	A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	Emissions Management

**ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT**

A. Environmental		
Subject areas, aspects, general disclosures and Key Performance Indicators (KPIs)		Sections
<b>Aspect A2 : Use of Resources</b>		
General Disclosure		Policies on the efficient use of resources, including energy, water and other raw materials. Energy Management Water Resource Management
KPI	A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in'000s) and intensity (e.g. per unit of production volume, per facility). Energy Management
	A2.2	Water consumption in total and intensity (e.g. per unit of Resources Utilisation Water Resource Management
	A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them. Energy Management
	A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them. The Company does not have any water problems
	A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced. Due to the business nature of the Company does not involve the use of packaging materials, the disclosure is not applicable to it.
<b>Aspect A3 : The Environment and Natural Resources</b>		
General Disclosure		Policies on minimising the issuer's significant impacts on the environment and natural resources. Energy Management Water Resource Management
KPI	A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them. Energy Management Water Resource Management

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT



### B. Social

#### Subject areas, aspects, general disclosures and Key Performance Indicators (KPIs)

#### Sections

#### Aspect B1 : Employment

General Disclosure		Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer  relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	Talent recruitment strategy
KPI	B1.1	Total workforce by gender, employment type, age group and geographical region.	Protection of employee rights and interests
	B1.2	Employee turnover rate by gender, age group and geographical region.	Protection of employee rights and interests

#### Aspect B2 : Health and Safety

General Disclosure		Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer  relating to providing a safe working environment and protecting employees from occupational hazards.	Occupational health and safety
KPI	B2.1	Number and rate of work-related fatalities occurred in each of the past three years including the reporting year.	Occupational health and safety
	B2.2	Lost days due to work injury.	Occupational health and safety
	B2.3	Description of occupational health and safety measures adopted, and how they are implemented and monitored.	Occupational health and safety

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### B. Social

#### Subject areas, aspects, general disclosures and Key Performance Indicators (KPIs)

#### Sections

#### Aspect B3 : Development and Training

General Disclosure		Policies on improving employees' knowledge and skills for discharging duties at work.	Employee growth and development
KPI	B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	Employee growth and development
	B3.2	The average training hours completed per employee by gender and employee category.	Employee growth and development

#### Aspect B4 : Labour Standards

KPI		Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	Protection of employee rights and interests
KPI	B4.1	Description of measures to review employment practices to avoid child and forced labour.	Protection of employee rights and interests
	B4.2	Description of steps taken to eliminate such practices when discovered.	The Company is not involved in relevant violations, this indicator is not applicable

#### Aspect B5 : Supply Chain Management

General Disclosure		Policies on managing environmental and social risks of the supply chain.	Supply Chain Management
KPI	B5.1	Number of suppliers by geographical region.	Supply Chain Management
	B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	Supply Chain Management
	B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	Supply Chain Management
	B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	Supply Chain Management

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### B. Social

#### Subject areas, aspects, general disclosures and Key Performance Indicators (KPIs)

#### Sections

#### Aspect B6 : Product Responsibility

General Disclosure		Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	Responsible products
KPI	B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	The Company does not involve product recalls for safety and health reasons due to business nature, the disclosure is not applicable to it.
	B6.2	Number of products and service related complaints received and how they are dealt with.	Responsible products
	B6.3	Description of practices relating to observing and protecting intellectual property rights.	Intellectual Property Management
	B6.4	Description of quality assurance process and recall procedures.	The Company does not apply product recall procedures due to business characteristics
	B6.5	Description of consumer data protection and privacy policies, and how they are implemented and monitored.	Information Security Management

**ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT**

<b>B. Social</b>			
<b>Subject areas, aspects, general disclosures and Key Performance Indicators (KPIs)</b>			<b>Sections</b>
<b>Aspect B7 : Anti-corruption</b>			
General Disclosure		Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	Business Ethics and Anti-corruption
KPI	B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	Protection of employee rights and interests
	B7.2	Description of preventive measures and whistleblowing procedures, and how they are implemented and monitored.	Protection of employee rights and interests
	B7.3	Description of anti-corruption training provided to directors and staff.	Business Ethics and Anti-corruption
<b>Aspect B8 : Community Investment</b>			
General Disclosure		Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	Public welfare through technology
KPI	B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	Public welfare through technology
	B8.2	Resources contributed (e.g. money or time) to the focus area.	Public welfare through technology

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT



### Part D. Climate-related Disclosures

During the Reporting Period, AsialInfo Technologies was not a constituent of the Hang Seng Composite LargeCap Index (HSCLI). As such, “Part D: Climate-related Disclosures” is not a mandatory requirement for the Company. However, with a view to progressively enhancing the management of our climate change initiatives, and taking into account feasibility, the Company has drawn broadly on “Part D: Climate-related Disclosures” to disclose information relating to our response to climate change in this Report.

#### Subject Areas, Aspects, General Disclosures and KPIs

#### Sections

#### Governance

Skills and abilities	Address to Climate Change — Governance
Method and frequency	Address to Climate Change — Governance
Roles and responsibilities of the Board	Address to Climate Change — Governance
Progress monitoring	Address to Climate Change — Governance
Roles and responsibilities of management	Address to Climate Change — Governance

#### Strategy

Climate-related risks and opportunities	Address to Climate Change — Management strategy
Business model and value chain	Address to Climate Change — Management strategy
Climate resilience	Address to Climate Change — Management strategy
Financial position, financial performance and cash flows	The analysis of climate-related impacts involves collecting information across multiple operating sites and business segments along the entire value chain; at present, the Company is unable to isolate from its financial statements the portion of financial impact attributable solely to climate-related risks
Strategy and role	Address to Climate Change — Management strategy

#### Risk management

Risk identification	Address to Climate Change — Risk and opportunity identification
Risk assessment	Address to Climate Change — Risk and opportunity identification
Risk prioritisation	Address to Climate Change — Risk and opportunity identification
Risk management	Address to Climate Change — Risk and opportunity identification

## ENVIRONMENTAL, SOCIAL AND GOVERNANCE (ESG) REPORT

### Part D. Climate-related Disclosures

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Subject Areas, Aspects, General Disclosures and KPIs	Sections
Risk integration	Address to Climate Change — Risk and opportunity identification
<b>Metrics and targets</b>	
Greenhouse gas emissions	Address to Climate Change — Metrics and Targets
Cross-industry metrics	The Company is not engaged in cross-industry operations; this indicator is therefore not applicable
Internal carbon prices	The Company does not implement internal carbon pricing; this indicator is therefore not applicable
Remuneration	The Company has not yet established a mechanism linking senior management remuneration to climate change response; this indicator is therefore not applicable
Industry-based metrics	Address to Climate Change — Metrics and Targets
Climate-related targets	Address to Climate Change — Metrics and Targets



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